



## Our Community





# WAIKIKI HEALTH

MEDICAL & DENTAL • BEHAVIORAL HEALTH • SOCIAL SERVICES



## Our Mission

The mission of Waikiki Health is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

## Our Vision

Waikiki Health provides compassionate healing and expert care that result in improved health and quality of life for all in our island community.

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# A Message from the Chief Executive Officer



Aloha everyone,

I want to thank each and every one of you for supporting Waikiki Health. It is because of your generous donations that we are able to continue to provide quality medical, behavioral health, dental, optometry, pharmaceutical and social services.

Waikiki Health is a federally qualified health center, or FQHC. As a FQHC, we are a safety net provider that provides primary care and social services regardless of a patient’s ability to pay. With this FQHC designation we receive funding from the government to help supplement our health center costs. Although we receive funding from the government, it is not enough to keep operations going.

We are grateful to receive grants and donations from community partners and key stakeholders. Many of these partners are private donors, organizations, insurance providers, community foundations, and individual donors.

Waikiki Health is able to continue the amazing work we do in improving the health and well-being of our island communities because of your donations. We know that it is tough, and everyone struggles to make ends meet, especially living in Hawaii, which always ranks near the top of the most expensive states to live in.

I humbly ask you to please consider donating, even if it’s a dollar. Whatever you can offer will be helpful in allowing us to maintain and continue our quality primary care and social services to everyone that comes to Waikiki Health.

Waikiki Health has provided these essential services for 57 years and counting. We believe that healthcare is not a luxury, but a human right. As the first community health center in the State of Hawaii, we plan to invest in our patients and staff by researching and utilizing the latest and innovative healthcare technologies; refreshing our Ohua facility with modern furniture, flooring, and paint; as well as hiring and retaining top talent by prioritizing a healthy work-life balance.

Thank you for your time and consideration in donating to Waikiki Health. We would not be able to do this without you!

With aloha and appreciation,

*Alexis Charpentier, MPH*  
*Chief Executive Officer, Waikiki Health*

# Board of Directors

- President  
Chair, Finance  
**Ashley Noji**
- Vice President  
Chair, Marketing & Development  
**James J. Nelson\***
- Treasurer  
**Sarah (Carlile) Kapisi\***
- Secretary  
**Nola A. Nahulu**
- Chair, Governance  
**Leon Williams\***
- Chair, Quality Assurance  
**Ed Springer\***
- Chair, Compensation & Succession Planning  
**Dr. Thomas Shuichi Namiki\***
- Additional board members include:  
**Thomas E.K. Boyd\*; John Chinen\*;  
Carol Halesworth\*; Lindsey Lau\*;  
Linda M. Le; Scot Sterenberg;  
and Craig Thistleton\***

Waikiki Health is governed by this all-volunteer Board of Directors and consists of more than 51% consumers in accordance with HRSA regulations. The Board works closely with our CEO and Leadership Team to fulfill the agency’s mission.

*\*Active consumers of Waikiki Health’s primary care services.*

## Health Resources & Services Administration (HRSA) requirements:

The Waikiki Health Board, elected every two years, consists of up to 20 members representing diverse backgrounds. No more than half of the non-consumer Board members can derive more than 10% of their annual income from the health care industry.

## Waikiki Health Leadership

- Alexis Charpentier, MPH** ..... Chief Executive Officer
- Elliot Kalauawa, MD**.....Chief Medical Officer
- Yumiko Molden**..... Chief Financial Officer
- Jeanelle Ahuna, PA-C**..... Associate Chief Medical Officer
- Jomhelton “Joe” Bracer** ..... Director of Information Technology
- Francine Dudoit-Tagupa, RN**..... Director of Native Hawaiian Healing and Pu’uhonua Prison Program Director
- Richard Kaai** ..... Director of Homeless Services
- Tammy Kai, RPh** .....Director of Pharmacy

- Mary Beth Lohman**.....Director of Marketing and Development
- Elizabeth “Liz” Makarra**.....Director of Compliance, Resilience and Community Wellness
- Conrad Moreno, PhD**.....Director of Behavioral Health
- Kenji Sakai, DDS** .....Dental Director
- Jared “Jay” Tamashiro**.....Director of Operations
- Jacque Tellei**..... Director of PATH Clinic and Youth Outreach
- Kei Wee** ..... Director of Clinical Operations



# Dedicated Staff Members Honored and Recognized for Excellence

## Dr. K Honored with HPCA Lifetime Achievement Award

Dr. Elliot Kalauawa ("Dr. K"), Waikiki Health's Chief Medical Officer, who has been serving Waikiki Health's patients since 1986, has been recognized numerous times for his exemplary career achievements. In 2024, Dr. K was honored once again by receiving the Hawaii Primary Care Association (HPCA) Kulia Lifetime Achievement Award.

The Kulia (outstanding) Lifetime Achievement Award honored Dr. K "in recognition of being a beacon of compassionate care, a tireless advocate for the medically underserved communities, and a pioneer in HIV/AIDS treatment, embodying the ethos of patient-centered medicine and inclusive healthcare for over three decades."

Throughout his career, Dr. K has consistently demonstrated a deep commitment to improving healthcare access for underserved populations, with his work in providing treatment for HIV/AIDS patients being particularly groundbreaking. Beyond his clinical expertise, Dr. K is known for his compassionate approach, ensuring that every patient, regardless of their background or health challenges, receives the highest quality of care.



*Dr. Elliot Kalauawa*



*Francine Dudoit-Tagupa*

## Aunty Fran Receives 2024 Ka'ōnohi Award

Papa Ola Lōkahi (Native Hawaiian Health Care Systems) hosted the 2024 Ka'ōnohi Awards at Washington Place, where Francine Dudoit-Tagupa ("Aunty Fran"), Waikiki Health's Director of Native Hawaiian Healing and Pu'u'honua Prison Program, was honored. She was one of 12 individuals, along with one organization, recognized for their "contributions to the health and well-being of Native Hawaiians." Waikiki Health offers primary medical care that is fully integrated with Aunty Fran's Native Hawaiian Healing modalities.

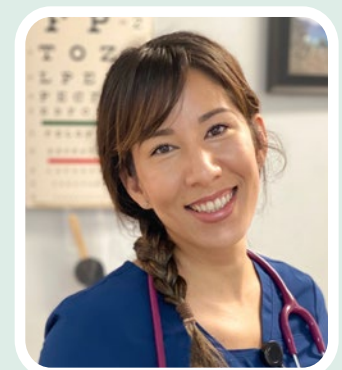
Honorees "represented many areas of excellence," according to Papa Ola Lōkahi, including health care, traditional healing, policy, activism, workforce development, leadership, health promotion, and education. Papa Ola Lōkahi has presented the Ka'ōnohi Award since 1994. The award is named after Dr. Alexander Ka'ōnohi, a naturopathic physician, pharmacist, and botanist. Descended from healers, Dr. Ka'ōnohi integrated both western and traditional practices into his healing services.

Aunty Fran comes from a lineage of Native Hawaiian healers who taught her skills that are valued both in the Native Hawaiian and general community. She has been a Registered Nurse and Native Hawaiian Healing Practitioner since 1978. She has initiated pilot programs to integrate Hawaiian healing with Western medicine that provides personalized healing treatment and improve the health of the community.

## Jeanelle Ahuna: Two More Feathers for Her Cap!

Jeanelle Ahuna, Waikiki Health's Associate Chief Medical Officer, who earned her Doctor of Medical Science degree, also received the Capstone Award of Excellence from A.T. Still University of Health Sciences (ATSU). Her Doctor of Medical Science degree is focused on clinical care, designed specifically for the physician assistant. ATSU is a leading healthcare sciences university and was the world's first osteopathic medical school. The school is based in Kirksville, Missouri, with campuses in Arizona and California. Osteopathic Medicine is fully aligned with Waikiki Health's holistic approach to healthcare, which treats the whole person, not just the symptoms.

As Associate Chief Medical Officer, Jeanelle joins Dr. Elliot Kalauawa, Waikiki Health's Chief Medical Officer, in overseeing all health center operations, including medical services, staff training and medical protocols across all clinic sites. Jeanelle is responsible for the diagnosis, medication management, treatment, and preventive care plans of various conditions, including HIV/AIDS, gender-affirming care, hepatitis, and diabetes.



*Jeanelle Ahuna*

Jeanelle joined the Waikiki Health Primary Care team in 2008; she has been active in community service and was honored many times for her achievements. One example: Jeanelle was named a Pacific Business News "40 Under 40" honoree in 2020. She also was awarded the Western Clinician's Network's Clinical Excellence award in 2023. She was nominated by Dr. John Vaz, CEO, Malama I Ke Ola Health Center. Jeanelle once described her dedication to providing direct services to Waikiki Health patients as follows: "Every day presents a new face, a new challenge or new opportunity that I embrace fully."

## Sites and Programs

Waikiki Health, a Federally Qualified Health Center (FQHC), operates a network of fixed service sites in urban Honolulu, including two primary care clinics, specialized clinics for women and youth, a shelter for unhoused adults, and a school-based clinic. Waikiki Health also introduced successful community-based initiatives, collaborating with hospitals, correctional facilities, substance use disorder treatment programs and other partners. In addition to its core service – Primary Care – Waikiki Health addresses the Social Determinants of Health (SDOH) which impact overall health, offering counseling, housing navigation, job training, educational programs, and other social services to our houseless clients. In 2023, Waikiki Health provided 63,768 Primary Care visits (58,642 in-clinic and 5,126 telehealth visits) to 10,271 patients.

**Ohua Clinic** offers primary and preventive medical care fully integrated with behavioral health and Native Hawaiian Healing. Other services include HIV/Hepatitis C early intervention services, substance use disorder treatment, tobacco treatment, medical nutrition therapy, chronic disease management, pharmacy, and more.

**Health Education & Counseling Services Annex**, adjacent to Ohua Clinic, offers the services of a RN care coordinator, behavioral health care coordinator, clinical psychologist, dietitian, tobacco treatment specialist, and health educators.

**Harry and Jeanette Weinberg Makahiki Clinic** houses both a Medical Clinic and Dental Clinic, providing integrated behavioral health, optometry, tobacco treatment, and pharmacy services.

**PATH Clinic** assists pregnant and parenting women with a history of substance use disorders. Services include obstetrics/gynecology, primary medical care, pediatrics, behavioral health therapy, medication assisted treatment, tobacco treatment, and enabling services such as insurance navigation. PATH also provides linkages to substance use treatment centers for women, including the Salvation Army Family Treatment Services' Women's Way.

**Youth Outreach (YO!) Drop-in Center and Youth Clinic** provides medical and social services to houseless and at-risk youth and young adults of all genders, targeting those age 22 and younger. YO! also assists Transitional Age Youth (TAY), age 18-24, including young TAY families with children. Educational and housing opportunities are open to youth up to age 25. Services include meals, shower and laundry facilities, hygiene supplies, clothing, lockers, medical care, educational programs, employment assistance, and housing referrals. YO! is operated by Waikiki Health and Hale Kipa, a youth social services agency.



*Waikiki Health staff and family members at the Oahu Visitor Industry Charity Walk.*

**Keauhou Shelter** accommodates 76 members (individuals and couples), in 64 private units. Keauhou provides meals, housing case management, and employs the Housing First model, providing housing followed by wrap-around services.

**Ryan White Part C Early Intervention Services (EIS) Program** is committed to the early detection and treatment of HIV, which can help prevent the onset of AIDS and other opportunistic infections. Waikiki Health is at the forefront of HIV medicine and prevention, providing comprehensive care since 1992, and is the preeminent provider of prevention and holistic services for those impacted by HIV/AIDS in Hawaii.

**Pu'u'honua Prison Program**, a model Reentry Program, assists incarcerated men and women in returning to the community and avoiding homelessness and recidivism. While Pu'u'honua ("A Safe Place of Healing") is presented in a cultural framework, targeting Native Hawaiians and Pacific Islanders who are over-represented in Oahu correctional facilities, the program is designed to benefit any incarcerated man or woman.

**Waiwai Ola Emergency Department Diversion Plan** reduces over-utilization of hospital emergency rooms by patients with non-emergent concerns who could be assisted more appropriately at FQHCs, including Waikiki Health.

**HRSA-Certified Sites:** Ohua Clinic, Makahiki Clinic, PATH Clinic, YO! Youth Clinic, Jarrett Middle School Clinic, and two Medical Mobile Clinics are all Health Resources & Services Administration (HRSA) certified sites.

If you have any questions about Waikiki Health's sites or programs, please contact our Director of Marketing and Development at (808) 537-8400.

## Housing First Partners Conference, Focusing on Homelessness Solutions

Waikiki Health's Director of Homeless Services, Richard Kaai, and Housing First Manager, Troy Moreno, joined other professionals, researchers, and policymakers in the field of homelessness at the 2024 Housing First Partners Conference (HFPC) in Atlanta. The HFPC aimed to foster a collaborative environment, showcasing innovation and best practices in Housing First programs across homelessness services. Conference attendance exceeded 1,200, with participants representing 49 states and 4 countries. The event featured over 80 workshops focused on education and training to support the Housing First and Permanent Supportive Housing models.

Richard attended several workshops, including one on staffing and employee retention for those working directly in homeless services, such as Waikiki Health's Keauhou Shelter. He mentioned that hiring employees with "lived experience" helps improve employment retention rates, as staff with real-life experiences tend to adapt better and relate more effectively to our clients (members). Troy also participated in several workshops, including a session focused on best practices for addressing mental health, domestic violence, and substance use disorders within homeless shelter facilities like Keauhou.

Richard stated, "Homelessness is a housing problem. If we secure housing first and then provide wrap-around services for support, there is a better chance for a successful transition out of homelessness."



Waikiki Health's Director of Homeless Services, Richard Kaai (left), and Housing First Manager, Troy Moreno, attended the Housing First Partners Conference.

## Mahalo to Donors

(For your donation in 2023)

By supporting Waikiki Health through your monetary and in-kind donations, you help us succeed in our mission to provide quality medical services to everyone in our community, regardless of ability to pay. Thank you for your support.

### INDIVIDUALS & FAMILIES

#### \$5,000 and Above

Mr. Seiki Ifuku  
Ms. Nancy Makowski  
Mr. & Mrs. Herbert R. Takahashi

#### \$2,000 - \$4,999

Dr. & Mrs. Richard F. Arakaki  
Ms. Phyllis J.B. Dendle  
Mr. Peter Drewlinier  
Dr. & Mrs. Elliot Kalauawa  
Mr. Edward Nakagawa  
Mr. Norris Uehara

#### \$1,000 - \$1,999

Ms. Paula Aurio  
Mr. Michael L. Ballin  
Ms. & Mr. Jill & Norb Buelsing  
Ms. Donna Campbell  
Dr. & Mrs. Jonathan Cho  
Ms. Elaine Joy Copeland  
Ms. Sondra Fram  
Mr. & Mrs. Rosanna & Peter Hsi  
Mr. Lindsey Lau  
Mr. Keith C Marshall Jr  
Ms. Audrey L. Mueh  
Mr. & Mrs. Steven Nishi  
Mr. & Mrs. Russell Stephen Pang  
Dr. & Mrs. Tom Reppun  
Mrs. Elizabeth Staley  
Mr. Nathan Sult &  
Ms. Beth Tarter  
Mr. & Mrs. Wayne Teruya  
Mr. Charles Tilton  
Mr. & Mrs. Sebastian J. Troia  
Mr. Richard S. Vosburgh  
Dr. Benjamin B. C. Young

#### \$500 - \$999

Mrs. Jeanelle K. Ahuna  
Mr. Frederic Brossy, Jr.  
Ms. Pamela Carvalho  
Dr. & Mrs. Michael Chun  
Mr. Thomas Chun  
Mr. & Mrs. Charles Crabb  
Mrs. Francine Dudoit-Tagupa  
Ms. Maria G. Felix-Neal

Ms. Sarah E. Fincke  
Mr. Fooney E. Freestone  
Ms. Lisa Gainsley  
Mr. Ryan Higa &  
Ms. Jacque Tellei  
Dr. & Mrs. David Huntley  
Mr. Russell Kato &  
Ms. Charleen Aina  
Mr. Robert Kay  
Mr. & Mrs. Roger Lerud  
Drs. Kevin Lui & Elna Masuda  
Ms. Janice Marsters  
Dr. Denis Mee-Lee  
Mr. Frank Nakamoto  
Mr. & Mrs. Michael Nakata  
Ms. Deborah Nixon  
Mr. Robert Pascua  
Mr. Lon Polk  
Mr. Robert J. Porter  
Ms. Heidi Rian  
Ms. Colleen Rost-Banik  
Ms. Miriam Sharma  
Mr. John Shepherd  
Ms. Laura Sherrill &  
Mr. Terence Wesley-Smith  
Mr. Glenn Silva  
Mr. Douglas C. Smith  
Mr. & Mrs. Tamotsu Tanaka  
Mr. Francis Tavares  
Ms. Julie Trees Watumull  
Mr. & Mrs. Perry White  
Dr. & Mrs. Calvin Y. H. Wong  
Ms. Carol Jean Yakuma  
Mr. Jason Yu

#### \$200 - \$499

Ms. Florence S. Abe  
Mr. Aaron Alter  
Mr. Barry John Baker  
Ms. Denise Boisvert  
Mrs. Fredrica Cassiday  
Mr. & Mrs. Richard B. Chapman  
Dr. Yi-Chuan Ching  
Ms. Leona Y. Chock  
John J. Cogan, MD  
Ms. Valerie Corcoran  
Mr. Floyd M. Crosby

Mr. & Mrs. Richard Cundy  
Ms. Nova Dacquel  
Ms. Barbara Dendle  
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Ms. Elizabeth A. Dunham  
Ms. Eleanor Fahrenwald  
Mr. Robert J. Faris &  
Dr. Melanie M. Lau  
Mr. Robert & Mr. Dennis Gentry  
Ms. Merry Glass  
Ms. Lynette Gonsalves  
Mr. Ellis W. Goto  
Ms. Marya Grambs  
Ms. Marie M. Hatfield  
Mr. & Mrs. Harold John Heide  
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Ms. Harriet Ho  
Ms. Karen Honma  
Mr. & Mrs. Robert K.Y. Hu  
Ms. Nancy Hulbirt  
Ms. Jean Isip Schneider  
Mr. & Mrs. Royce Jones  
Mr. & Mrs. Steven Kanemoto  
Ms. Maurine King  
Ms. Nancy Klaschka  
Ms. Suzanne S. Kobe  
Ms. Jo Ann Kocher  
Ms. Evelyn Lam  
Ms. Janice L. Langlas  
Ms. Betty Lou Larson  
Ms. Judith Tien Lau  
Mr. & Mrs. John Ledesma  
Mr. Heen Van Lee  
Mr. & Mrs. Steve Levinson  
Mrs. Mary Beth Lohman  
Mr. David Louie  
Ms. Cathy Luebke  
Ms. Sidney Lynch  
Ms. Shirley Maeshiro  
Ms. Elizabeth Makarra  
Mr. Rommel Marcelino  
Mr. & Mrs. Kenneth Matsuura  
Mr. Mack Matsuura  
Mr. Michael & C.J. Merrill  
Ms. Ann C. Merrill  
Ms. Jeanne Moore



### Waikiki Health's Core Value Award Recipient

Dawn embodies creativity and flexibility. She goes above and beyond her job every day. She shows up for her team and her patients. She is kind, competent, funny and possesses impeccable boundaries.

#### Dawn Tosie

Medical Assistant, PATH & YO! Clinic Coordinator



Mr. & Mrs. Arthur Mori  
Mr. & Mrs. Mark Murashige  
Mr. James Murray  
Ms. Rocchina A. Naipo  
Mr. Harry K. Nakayama  
Mr. & Mrs. Clayton Nascimento  
Mr. James J. Nelson  
Mrs. Ashley Noji  
Mr. & Mrs. Lanny R. North

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Dr. Michael Bornemann  
Ms. Katherine Brodhead Cullen  
Ms. Shei-yu Bunch  
Ms. Barbara A. Campbell  
Mr. & Mrs. Dante Carpenter  
Mr. & Mrs. Peter Carson  
Mr. Gary Chang  
Ms. Alexis Charpentier

Mrs. Christina K. Kalili  
Mr. & Mrs. Kenneth Kamei  
Mr. & Mrs. Robert M. Kamemoto  
Mr. & Mrs. Clifford S. Karimoto  
Ms. Sandi Kawahara  
Ms. Audrey Keller  
Ms. Elspeth J.C. Kerr  
Dr. Emily Khaw  
Ms. Annette Kirkpatrick



#### Waikiki Health's Core Value Award Recipient

Arian willingly adjusts her schedule to fit others' needs and strives to deliver a solution, no matter the difficulty. She has a special ability to work well with others, whether employees or patients.

Arian Blair  
EHR User Support Specialist

Mr. & Mrs. Michael Okamoto  
Mr. & Mrs. Kevin O'Mara  
Dr. Joseph H. O'Mealy  
Ms. Kathryn M. Omine  
Mr. & Mrs. David Powell  
Mr. Donald J. Riseborough  
Ms. Ruey J. Ryburn  
Mr. Bryan Sasaki  
Ms. Janice Toshia Sawada  
Mr. & Mrs. Justin Seguirant, Jr.  
Mr. & Mrs. Richard Sekiya  
Mr. & Mrs. Jay Shintaku  
Mr. & Mrs. Raynard Soon  
Ms. Louise South  
Mr. Edward Springer  
Ms. Laura Staley  
Ms. Kimberly Su  
Mr. James Szyper  
Ms. Sally Tamai  
Mr. & Mrs. Danny Tengan  
Mr. & Mrs. Dennis K. Toyama  
Mr. Stephen Tschudi  
Ms. Sharlene K. Tsuda  
Mr. & Mrs. Richard H. Tsuruda  
Ms. Rochelle Uchibori  
Ms. Nelly Uehara  
Ms. Dorothy Umeda  
Ms. Gloria Usan-Milo  
Mr. Leon Williams  
Dr. Nathan Wong  
Ms. Heidi Wong  
Mr. & Mrs. Reggie Yamada  
Mr. Hiromu Yogi

#### \$100 - \$199

Mr. & Mrs. Roy K. Abe  
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Dr. Erlaine F. Bello  
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Ms. Dawn L. Farm-Ramsey  
Dr. Lee Francis & Ms. Michelle Gittler  
Ms. Alberta Joy Freidus-Flagg  
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Ms. Elizabeth Gilliland  
Ms. Eleanor Y. Goto  
Dr. Peter F. Guay  
Mrs. Lyla Guinan  
Ms. Margery Hamai  
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Mr. & Mrs. Nolan S. Hasegawa  
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Ms. Beverly K. Hewett  
Ms. Carol Y. Higa  
Mr. & Mrs. Charles A. Higa  
Mr. Howard S. Higa  
Mr. James Hildenbrand & Ms. Joyce Neeley  
Mr. Walter Horie  
Dr. & Mrs. John H. Houk  
Mr. Jerry & Yukiko Hunt  
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Ms. Suzanne Nakoa  
Mr. Sam Navarro  
Mr. Edgar Ng  
Ms. Karen Nielsen  
Ms. Carol Nishita  
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Mr. & Mrs. James N. Ogata  
Mr. & Mrs. Dennis Ohta  
Mr. & Mrs. Alan Okamura  
Mr. & Mrs. Glenn M. Okino  
Mr. & Mrs. Rodney Ono  
Mr. Dusko Pavlovic  
Ms. Celeste Pellicci  
Ms. Helen Y. Pierce  
Mrs. Sarah Preble  
Mr. Redfield Proctor  
Ms. Jeannie T. Salmon  
Mr. Anthony Samalino  
Mr. Sam Schank  
Mr. & Mrs. Douglas H. Shanefield  
Dr. Santosh D. Sharma  
Ms. Kathy Shimata  
Dr. Gregg Shimomura  
Mr. Gary Shiraishi  
Mr. Richard Shozuya  
Mr. Cyrus Siu & Ms. Phyllis E. Murakami-Siu

## Waikiki Health Hosts Health Fair to Support Houseless Individuals

In honor of National Health Center Week, Waikiki Health hosted a Health Fair focused on improving the health and well-being of houseless individuals. The event featured interactive and informational booths, introducing attendees to the essential and innovative services Waikiki Health offers across our service sites. Participants were encouraged to become their own "Health Advocates," raising awareness of the important role Community Health Centers play in promoting well-being.

The Health Fair, held at our Keauhou Shelter in Moiliili, welcomed Hawaii State Senator Sharon Moriawaki, Waikiki Health Board members, Keauhou Shelter residents, patients, and passers-by. Participants engaged in educational screening activities. Mahalo to our team of volunteers representing various Waikiki Health programs and services. A big shout-out also goes to our Health Fair sponsors. Donations came from AlohaCare, Ohana Health Plan, UnitedHealthcare, and HMSA.



Tobacco Treatment Specialist Bryan Nakamura (left) with Waikiki Health dentist Dr. Madalina Manea.



Waikiki Health Board Vice President James Nelson getting his blood pressure checked by Nurse Care Coordinator Mindy Stanley.

Continued on page 8

## Waikiki Health at the Financial, Operations, Management / Information Technology (FOM/IT) Conference

Waikiki Health's Director of Information Technology, Joe Bracer, attended the National Association of Community Health Centers (NACHC) Financial, Operations, Management/ Information Technology (FOM/IT) Conference in San Francisco. The conference aimed to explore resilience and innovation, ensuring the long-term success of health centers while future-proofing operations. This annual event brought together more than 700 health center leaders, including CEOs, CFOs, CIOs, and other senior staff from community health centers across the country. It provided participants with opportunities to network, interact with colleagues and industry experts, and share proven techniques/tools. Additionally, attendees discovered innovative strategies necessary to transform their organizations through finance, operations, and information technology improvements.

The conference also featured expert speakers and exhibitors, with discussions focused on digital solutions that impact operations in community health centers, federally qualified health centers (FQHCs), and rural health clinics (RHCs). This gathering is essential for community health centers like Waikiki Health to stay ahead of the curve in financial and operational management while embracing new technologies.



*Waikiki Health's Director of Information Technology, Joe Bracer, at the NACHC conference in San Francisco.*

*Continued from page 7 (\$100 - \$199)*

Mr. Paul Smith  
Mr. & Mrs. Milton Staackmann  
Mr. Thomas Stanton  
Mr. Brenden Monroe & Ms. Jessica Steward  
Ms. Gail R. Sugita  
Mr. William Sumner, Jr.

Mr. & Mrs. Kim Beasley  
Ms. Nanci Billings  
Mr. & Mrs. John C. Bomke, Jr.  
Ms. Mary Bowers  
Ms. Lani L. Bowman  
Mr. W. Frank Brandt  
Mr. & Mrs. Dennis Burns

Ms. Jean Fukuji  
Mr. & Mrs. Francis H. Fukumoto  
Mr. & Mrs. Jeffrey Fukushima  
Mr. Duke M. Fukushima  
Ms. Gail N. Furuhashi  
Mr. & Mrs. Glenn K. Ganeku  
Mr. & Mrs. Gregory Gebhardt



### Waikiki Health's Core Value Award Recipient

Dr. Franson works tirelessly to equip our patients with the tools and mindset needed to thrive and bounce back from life's difficulties, and is able to create trusting relationships with the patients as well.

**Dr. Aimee Franson**  
Psychologist

Dr. Kenneth Sunamoto  
Ms. Robyn E. Sweesy  
Ms. Doris Taitano  
Lee & David Takagi  
Mr. Roy R. Takamune  
Mr. Harold Takayama  
Mr. Ken Takemoto  
Mr. Brian Tamamoto  
Mr. Milton M. Tamanaha  
Ms. Doris Taylor  
Mr. & Mrs. David Tengan  
Mr. & Mrs. Myron K.L. Tom  
Ms. Georgia Tsukazaki  
Mr. Dake Hahovich  
Mr. & Mrs. Bruce D. Voss  
Ms. Kei Wee  
Mr. Eldon L. Wegner  
Mr. Lyndon Wester  
Mr. Samuel White  
Ms. Beverly O. Winber  
Ms. Theresa A. Wong  
Dr. Tricia Wright  
Mr. Jacob Wroten  
Mr. & Mrs. Roy K. Yogi  
Mr. Lloyd Yoshikawa  
Mr. Kent Youel  
Mrs. Susan H. Yoza

### Under \$100

Ms. Linda Abbott  
Ms. Dorothy Abrams  
Mr. Lawrence Afuso  
Ms. Lucinda Alvarico  
Ms. Yoshimi Amano  
Ms. Charlene Amell  
Ms. Katherine E. Andre  
Ms. Andrea Anixt  
Mr. & Mrs. Edward Apo, Jr.  
Ms. Lucille M. Asada  
Ms. Blossom K. L. Asuncion  
Ms. Christine Austria  
Mr. Kalen Bagano  
Mr. Marshall Ballou  
Ms. Pearl Bates  
Mrs. Kathryn J. Beamer

Ms. Jean Butel  
Ms. Jean R. Camara  
Mr. Jaime A. Campos Vidrio  
Mr. & Mrs. Dante Carpenter  
Mr. Robert Castro  
Ms. Shirlyn Cauagas  
Mr. & Mrs. Clayton K. T. Chang  
Mr. Walter T. Chang  
Mr. & Mrs. Eric L. Ching  
Mr. & Mrs. Richard M. Chiogioji  
Mr. Usong Cho  
Mr. Elliott T.K. Chong  
Ms. Ilena Chong  
Ms. Virginia B. D. Choy  
Mrs. Ariel F. Chun  
Mr. & Mrs. Lawrence M. Chun  
Mr. & Mrs. Tit Kwong Chun  
Mr. Nicholas Chun  
Ms. Michele Cockett  
Ms. Lawana Collier  
Ms. Rebecca Covert  
Mr. & Mrs. Leslie G. Crandall  
Ms. Delores M. Curtis  
Ms. Julia Davies  
Mr. Peter Davies  
Mr. & Mrs. Emmanuel Del Rosario  
Mr. Paul Delafuente  
Ms. Marina DelMar  
Ms. June H. Doolin  
Ms. Jan Tillotson Doyle  
Mr. Gordon L. Dugan  
Mr. Thomas K. Duvauchelle  
Mr. & Mrs. Randy Ebright  
Mr. & Mrs. Harold Edwards  
Ms. Molly M. Egged  
Ms. Alyssa Eng  
Ms. Fe Fernando  
Ms. Linda Fessenden-Butts  
Mr. Charles Fraley  
Ms. Roseann Freitas  
Mr. & Mrs. Gordon M. Fujimoto  
Ms. Sharon Fujishige  
Mr. & Mrs. Kenneth Y. Fujita  
Mr. & Mrs. Francis H. Fujitani  
Ms. Vernetta Fukuda

Mrs. Taryn Gifford  
Ms. Cathy Giuli  
Mr. Octavio Gonzaga  
Ms. Priscilla Gonzaga-Moore  
Ms. Anna Gonzales  
Mr. & Mrs. Arlind Hackett  
Ms. Carol Halesworth  
Ms. Patricia Hamamoto  
Mr. Edward Hamasaki  
Mrs. Grace Hawley  
Mr. Mark Heckman  
Mr. Walter Y. H. Hee  
Mr. & Mrs. Raphael Hee  
Mr. & Mrs. Milton Hirohata  
Mr. & Mrs. Akinori Hirose  
Ms. Alma Ho  
Ms. Judith Honda  
Mr. Terry Hosaka  
Ms. Susan K. Hunt  
Ms. Linda Ispen  
Mr. Howard E. Ishizuka & Ms. Lily Kamikihara  
Mr. & Mrs. Wallace Isoda  
Ms. Leolani Iwaki  
Mr. Mark Jackola  
Messrs. Kevin James & Thomas Reilly  
Mr. & Mrs. Mark James  
Mr. Hale Dan Judson, III  
Mr. & Mrs. Roy Kaaa  
Mr. Keith K. Kagamida  
Ms. Judith Kakazu  
Mr. & Mrs. Thomas & Sharon Kalama  
Ms. Susan Kamida  
Mr. & Mrs. Ray K. Kamikawa  
Ms. Judy H. Kamm  
Mr. & Mrs. Clement M. Kamo  
Ms. Alethea L. Kapela  
Ms. Suzanne R. Kaulukukui  
Mrs. Dorothy Kawamoto  
Ms. Maxine Kawamura  
Ms. Janet H. Kawata  
Ms. Patricia Kearns  
Mr. Isaac Keohohina





Waikiki Health's Dental Clinic participates in annual Give Kids A Smile program.

Mr. & Mrs. Lawrence Kimata  
Ms. Sandra Kimura  
Mr. Masuo Kino  
Mr. & Mrs. Michael Kitamura  
Mr. John Knox &  
Ms. Mary Alice Evans  
Mr. Franklin Kometani  
Ms. Michele Kukahiwa  
Ms. Janet Kuwahara  
Ms. Weng Si Kwan  
Mr. & Ms. Lance Lagapa  
Mr. & Mrs. Lawrence Lau  
Mr. Emerson Lau  
Mr. David Lau  
Mr. & Mrs. Gale K. H. Lee  
Mr. Clifford Lee  
Mr. Kenneth Lee  
Mrs. Laura L. Leong  
Mr. Paul Lewis  
Ms. Susie Loh  
Ms. Elaine M. Lombard  
Mr. & Mrs. Calvin K.H. Loo

Mr. & Mrs. Michael McCormick  
Mr. Kevin McCullar  
Mrs. Patricia McDermott-Sagon  
Mr. Bruce McEwan  
Ms. Toyoko McGovern  
Mr. Tim McGraw  
Mr. & Mrs. Alan M. McKillop  
Ms. Kulamanu Marie Medeiros  
Mr. Bruce Milton  
Mr. Ivan M. Mineshima  
Ms. Aileen S. Miyahara  
Ms. Evelyn E. Miyata  
Mrs. Mitsuo Miyatake  
Ms. Yumiko Molden  
Ms. Lynne M. Moore  
Mr. Richard M. Morita Jr.  
Mr. & Mrs. Jacques Moulin  
Mr. & Mrs. Norman Y. Mukai  
Mrs. Karen M. Murakami  
Mrs. Margaret Murakami  
Mr. & Mrs. Stanley Murakami  
Mr. William J. Murphy

Ms. Kate S. Nakamura  
Mr. & Mrs. Mark K. Nakano  
Mr. George Nakaoka  
Ms. Aimee T. Nakasone  
Mr. Ryan Namaka  
Ms. Andrea Nandoskar  
Mr. I. Robert Nehmad  
Ms. Jeanne Nevotti &  
Mr. Norman Ng  
Ms. Mayla Ngirausui  
Ms. Celine Nice  
Ms. Pepi Nieva  
Ms. Grace S. Nishimura  
Mr. Gregory E. Northrop  
Ms. Laura K. Oba  
Ms. Sandra S. Okamura  
Ms. Maizie M. Okimoto  
Mr. & Mrs. Jerry Ono  
Ms. Malulani Orton  
Ms. Dorothy S. Oshiro  
Mr. & Mrs. Masaru Oshiro  
Ms. Maxine F. Oshiro

## Waikiki Health's Core Value Award Recipient

Angelie plays a pivotal role in contributing to organizational success by maximizing potentials and nurturing a culture of ongoing improvements through the utilization of data and technology.

Angelie Cook  
Health Care Data Analyst

Ms. Sylvia Lorenz  
Ms. Tina Maekawa  
Mr. & Mrs. John Margenau  
Mr. Jon Martin  
Mr. & Mrs. Richard Mashiyama  
Ms. Genevieve K. Matsumoto  
Ms. Cynthia K. Matsunaga

Ms. Claudette P. Naauao  
Mr. Leonard A. Nagata &  
Ms. TraciAnn Schmitt  
Mr. & Mrs. Terry L. Nakagawa  
Ms. Lisa H. Nakama  
Mr. Scot Nakamura  
Ms. Patricia Nakamura

Ms. Ewa Osipowicz  
Ms. Lynn Otsubo  
Mr. & Mrs. James S. Ouchi  
Mr. Dennis Otto Pacht  
Dr. Gregory G. Y. Pai  
Mr. & Mrs. Leonard K. Pakele  
Mrs. Toni Palermo

## Waikiki Health Expands Dental Clinic with New Operatory, Boosting Patient Access

Waikiki Health's Dental Clinic, housed at our Weinberg Makahiki Clinic, created an additional operatory to perform dental treatments and procedures. Oral health is an essential component of overall health and poor oral health has been linked to various diseases. Dental services also impact a person's sense of well-being and confidence. Adding the 8th operatory enables our dental staff to accommodate more patients and reduce wait time for appointments. Equipment for the operatory was purchased with donations from Padosi Foundation and the Lindhout Joint Revocable Trust.

As of January 1, 2023, the Hawaii legislature restored adult dental Medicaid (Med-QUEST) benefits after more than 10 years of suspending benefits for adults due to costs. Med-QUEST now covers adult preventative services, diagnostic and radiology, endodontic therapy, and restorative services. In 2023, 7,615 services were provided during 6,346 dental appointments.



A newly added dental operatory at Waikiki Health's Dental Clinic, located in Moiliili.

Continued on page 10

## Support for Incarcerated Individuals at Correctional Facilities' Health Fairs

Hawaii's correctional facilities annually hold Health Fairs and other events for the benefit of incarcerated men and women that help inform them that numerous medical and social service resources in our community want to assist them both pre- and post-release.

**Waiawa Correctional Facility's Social Service Day** had the goal of involving many organizations in order to demonstrate the various ways men incarcerated there could receive assistance. Waikiki Health's Pu'uhonua Prison Program was represented at Waiawa by Eligibility Specialist Cheryl Moreno and Program Assistant Maireng Vicari. Cheryl said, "a lot of the men knew about Waikiki Health already and heard good things. Everyone seemed grateful and excited to know that there is so much help available." Pu'uhonua Prison Program was developed to help those incarcerated in creating their "Going Home Plan for Success" that serves as a personal road map to transition back into the community and connect with appropriate health and social service providers.

**The Federal Detention Center's Health Fair** was attended by 125 incarcerated men and women. Waikiki Health was represented by staff from many programs and services, including Pu'uhonua Prison Program, Keauhou Shelter, PATH Clinic, Youth Outreach, Behavioral Health, Early Intervention Services (EIS), and Tobacco Treatment. Attendees learned that they could choose Waikiki Health as a welcoming, nonjudgmental medical home upon their release.



Waikiki Health staff attended the Federal Detention Center's Health Fair to provide guidance to incarcerated individuals.

Continued from page 9 (Under \$100)

Mr. Harry F. Palmer  
Mr. Gerrit Pang  
Ms. Toyoko N. Pasoquen  
Ms. Erlinita Pauole  
Ms. Nicole Pedersen  
Ms. Eva Phoummaly  
Mrs. Marilyn Picard  
Ms. Myrna Pung

Mr. Alvin E. Toda  
Mr. Jay Todino & Mrs. Toni Todino  
Mr. Vance Tokumoto  
Mr. & Mrs. Cary M. Tokunaga  
Ms. Wilma Y. Tom  
Ms. Connie Tran  
Mr. Ron Tran  
Ms. Lillian Tsang

**IN-KIND GIFTS  
FROM INDIVIDUALS**  
Mr. BJ Isaac Acosta  
Ms. Kepola Ahen  
Ms. Vecca Alavon  
Mr. Kevin Arakawa  
Mr. Randall Asato &  
Ms. Fong Lam



### Waikiki Health's Core Value Award Recipient

Malia goes above and beyond for staff and patients. She makes sure everyone feels respected and welcome. She's sensitive, responsive and she engages with patients to ensure their needs are met.

Malia Cummings  
Patient Services Representative Manager

Ms. Harriet Y. Roberts  
Ms. Patricia Rubio  
Mr. Itsuo Saito  
Ms. Elaine S. Sakai  
Mr. Paul Samiano  
Ms. Earlaina Samson  
Ms. Sonya Sands  
Ms. Carol S. Santucci  
Mr. & Mrs. Calvin K. Y. Say  
Ms. Sharon &  
Mr. Michael Scanlon-Schwartz  
Ms. Anita Schnelle-Redondo  
Mr. & Mrs. Robert Schornstheimer  
Mr. & Mrs. Giovanni Sclarandis  
Ms. Bridget Scott  
Mr. Kenneth Sentner  
Ms. Beppie Shapiro  
Mr. & Mrs. Fred Shigekane  
Mr. Toshio Shishido  
Mr. Gregg Shuichi Kaiura  
Ms. Faizah Shyanguya  
Ms. Sasiwimon Silva  
Mr. & Mrs. John Simonds  
Ms. Marilyn Spotts RN  
Ms. Gail St. Denis  
Ms. Louise M. Stevens  
Mr. & Mrs. Dennis Sugimoto  
Ms. Ernani Sumaong  
Mr. & Mrs. Merwyn Sumida  
Mr. Robert Sumida  
Mr. Glenn J. Suzuki  
Ms. Lillian N. Takemura  
Ms. Ethel Taketa  
Mr. & Mrs. Calvin K.S. Tang  
Ms. Sophia S. Tang  
Mr. Kapua Tani and Family  
Ms. Suzan Taylor  
Mr. & Mrs. Howard H. Tenma  
Ms. Cindy Terao  
Mr. Alfred Teruya  
Mr. Craig A. Thistleton  
Mr. Ken Thomas  
Ms. Margaret Thompson  
Mr. & Mrs. Ronald A. Tochiki

Yin Shun Tsui  
Ms. Lani Tsuneishi  
Ms. Joycelin Turbeville  
Ms. Elsa Turla  
Mr. Marc Udoff  
Mr. Grant S. Uyeda  
Mr. Dennis Uyehara  
Mr. Gordon K. Uyehara  
Ms. Sally Uyeshiro  
Mr. & Mrs. Romolo Valencia  
Ms. Maireng Vicari  
Mr. Donald Wakida  
Mr. Benson Wakuzawa  
Mr. John W. Walsh  
Ms. Michele Watanabe  
Mr. & Mrs. Dean Watanabe  
Mrs. Alex Weinstein  
Mr. & Mrs. James West  
Ms. Patricia Whittingslow  
Mr. James Williams  
Ms. Lorna Williams  
Mrs. Loui Wong  
Mr. & Mrs. Norman H. Wong  
Mr. Winston Wong  
Ms. Darlene Y. L. Wong  
Ms. Nicole Woo  
Ms. Linda "Dusty" Woodstock  
Mr. Kazue Yamada  
Ms. Joan N. Yamanaka  
Ms. Susan Yamane-Carpenter  
Ms. Katherine Yang  
Ms. Eloise M. Yano  
Ms. Marian Yasuda  
Ms. Elissa Yellin  
Mr. James S. Yoshimori  
Mr. & Mrs. Gerald D. J. Young  
Mr. Donald Young  
Mr. Dean Yuen  
Ms. Laurie M. H. Zane  
Ms. Lillian S. Zane

Ms. Angela Bencho  
Ms. Anna Bogomaz  
Mr. Alphonso Braggs  
Ms. Dawn Brandt  
Ms. Kat Bryant  
Ms. Angelica Cardone-Salviani  
Mr. Jimmy Chan  
Ms. Patty Ching  
Ms. Ivy Chiou  
Ms. Leeann Church  
Ms. Yonatan Cohen  
Ms. Elaine Joy Copeland  
Ms. Phyllis J.B. Dendle  
Mr. Ovidio Diaz  
Mrs. Francine Dudoit-Tagupa  
Ms. Tami Fehling  
Ms. Fe Fernando  
Ms. Alice Flitter  
Ms. Candace Frazier  
Ms. Galisa-Jackson  
Mr. Robert & Mr. Dennis Gentry  
Ms. Carol Anne Gordon  
Mr. Darren Guiding  
Ms. Zelda Hakuole  
Mr. Mike Hallahan  
Ms. Miku Hardman  
Ms. Carol Y. Higa  
Mr. Ryan Higa & Ms. Jacque Tellei  
Mr. Robert Hillier  
Mr. Peter Hoffenberg  
Ms. Jessica Jacobo  
Mrs. Tammy Kai  
Ms. Malia Kaneoiakala  
Mr. Peter Kekuewa  
Ms. Lindsay Kile  
Mr. Walter Kinoshita  
Ms. Peka Kipi  
Ms. Nancy Klaschka  
Mr. Alan Kumalae  
Ms. Lily Kumura  
Ms. Elizabeth Latham  
Ms. Nicole Lautze Maresca  
Mr. Max A. Lohman  
Ms. Paula Lumansoc  
Ms. Shirley Maeshiro





Waikiki Health staff, volunteers, and sponsors at the Waikiki Health Ryan White Health Fair.

Ms. Rachel Major  
 Ms. Elizabeth Makarra  
 Mr. & Mrs. Ronn Miyashiro  
 Ms. Lori Ann Miyashita  
 Ms. Yumiko Molden  
 Ms. Marissa Naito  
 Ms. Julieti Nau  
 Mr. James J. Nelson  
 Mr. Ikaika Olds  
 Mr. & Mrs. Russell Stephen Pang  
 Ms. Maria Patten  
 Ms. Lory Peroff  
 Ms. Shannon Piper  
 Ms. Elnora Pondy  
 Ms. Nicole Rodriguez  
 Ms. Hiromi Saito  
 Ms. Kuniyo Sakai  
 Ms. Lydiann Sanchez  
 Ms. Hisako Sanjo  
 Ms. Roshani Scott  
 Mr. Andrew Shriver  
 Ms. Sasiwimon Silva  
 Mr. Paul Smith  
 Ms. Bruma Smith  
 Mr. James Sutton  
 Ms. Essence Sylvester  
 Ms. Berna Tabula  
 Mr. Jay Tamashiro  
 Ms. Jamie Tamayose  
 Ms. Karen Tan  
 Mr. Victor Tan  
 Ms. Jennifer Tanaka  
 Ms. Harley Tarumi-Tobin  
 Ms. Kieu Thuy Lam

## IN-KIND GIFTS FROM ORGANIZATIONS

Assistance League of Hawaii  
 Clay and Aloha  
 Executive Women International  
 - Honolulu Chapter  
 Hawaiian Hotels & Resorts  
 Henry Schein  
 Holy Nativity Church Thrift Shop  
 Lucky Fish 808  
 Metro Christian Church  
 Mutual of America  
 The Oahu Jewish Ohana  
 Ohana Health Plan  
 Rainbow Family 808  
 Rotary Club of Waikiki

## IN MEMORY OF

Rebecca Burns  
 Kathy Bush  
 Kiani Cockett  
 Elias Freidus, Md  
 Dr. Gigi Kawan, Psy, Md, SJD  
 Paul Lemke  
 Peter & Virginia Lindhout  
 Jaime McClurken  
 Todd McInnis  
 Jan Montgomery  
 Richard Y.K. Pang  
 Samuel Seskin  
 Kristopher Shintaku  
 Brian Smith  
 Ethel M. Teruya

Dr. Elliot Kalauawa  
 General Happy Kwan of HI  
 Liz Makarra  
 Christian Moreno  
 Malulani Orton  
 Keauhou Shelter  
 Hazel Stephenson  
 Jacque Tellei

## DONOR CIRCLE DONORS

Ms. Jeanelle K. Ahuna  
 Mr. & Ms. Richard B. Chapman  
 Ms. Valerie Corcoran  
 Mr. Floyd M. Crosby  
 Ms. Phyllis J.B. Dendle  
 Mr. Peter Drewlinier  
 Ms. Elizabeth A. Dunham  
 Mr. Robert & Mr. Dennis Gentry  
 Ms. Margery Hamai  
 Mr. Ryan Higa &  
 Ms. Jacque Tellei  
 Ms. Jo Ann Kocher  
 Ms. Judith Tien Lau  
 Mr. Heen Van Lee  
 Mrs. Mary Beth Lohman  
 Ms. Elizabeth Makarra  
 Ms. Nola A. Nahulu  
 Ms. Andrea Nandoskar  
 Mrs. Ashley Noji  
 Mr. Lon Polk  
 Mr. Robert J. Porter  
 Mr. & Mrs. Richard Sekiya  
 Mr. John Shepherd  
 Mr. Ken Takemoto

## Waikiki Health's Core Value Award Recipient

Jenn is always thinking ahead, anticipating the needs of the clinic. She goes out of her way to think outside the box. She's very patient with staff and patients and truly goes the extra mile.

Jennifer Tanaka  
 Clinical Manager

Ms. Sharon Tong  
 Ms. Vonni Toyama  
 Ms. JoAnn Tsukamoto  
 Ms. Loren Turner  
 Ms. Donna Tyau  
 Ms. Sara Villiers  
 Ms. Lorna Williams  
 Ms. Celeste Wong  
 Ms. Brianne Yamada

## IN HONOR OF

Phyllis Dendle  
 Carlota N. Fajardo  
 Johnny Fajardo  
 Sondra Fram  
 Dorothy Gardner  
 Jesus, God The Sun  
 Cindy Hackett  
 Laura G. Hahn

Mr. Francis Tavares  
 Ms. Lillian Tsang  
 Mr. Norris Uehara  
 Ms. Gloria Uslan-Milo  
 Mr. Eldon L. Wegner  
 Mr. & Mrs. Perry White  
 Mr. Leon Williams  
 Ms. Heidi Wong  
 Mr. Jason Yu

## Building Community: Annual Parades and Walks

### Honolulu Pride

Waikiki Health staff put on their matching blue T-shirts and joined the annual Honolulu Pride Parade to celebrate "the spirit of equality for all the people of Hawaii," the aim of the Parade's sponsor, Hawaii LGBT Legacy Foundation. A Waikiki Health employee commented on the "sense of community" that the annual Pride Parade promotes. He said, "Pride has always been about bringing people together to empower everyone to live as their authentic selves." In joining the Pride Parade he said, "I was happy to walk with Waikiki Health to show everyone that we are there for them."

### The Walk for Life – Annual AIDS Walk

Waikiki Health was a proud sponsor, and staff and their family and friends enthusiastic participants, in The Walk for Life – the 33rd Annual AIDS Walk, hosted by the Hawaii Health & Harm Reduction Center (HHHRC). The Walk is a fundraiser that gathers donations to combat the AIDS epidemic. A Waikiki Health booth was set up and staff were able to share information and talk story with The Walk for Life participants. The annual AIDS Walk shows support for people living with HIV/AIDS and helps to fight against the stigma associated with it.

### Visitor Industry Charity Walk

More than 40 Waikiki Health staff and family members walked in the 45th Anniversary Visitor Industry Charity Walk. All money raised by the Hawai'i Lodging & Tourism Association (HLTA) is distributed across the island to organizations dealing with homelessness, youth, social welfare, mental and physical health, the environment, and many other issues. Since 1983, Waikiki Health has received more than \$200,000 from HLTA's fundraiser to help sustain the health center's programs and services.



Waikiki Health staff at the Honolulu AIDS Walk

## Wellness Mural Donation

Ohio artist Jeremy Jarvas was attending a conference where hundreds of doctors from around the world would be gathering at the Hawaii Convention Center. Jeremy, who was hired by conference officials to facilitate the paint-by-number project for the conference's wellness zone, was authorized to donate the finished piece to a local nonprofit.

After researching, he contacted Waikiki Health to inquire about "appropriate subject matter" for the finished piece. With input from our former CEO, Phyllis Dendle, and cultural guidance from our Director of Native Hawaiian Healing, Francine Dudoit-Tagupa, the "Queen's Region of Waikiki" piece was born, featuring her signature purple crown flower lei with Diamond Head in the background.

Jeremy said, "The art aligned with the mission nicely, and it was a privilege to work with people at Waikiki Health." Mahalo to Jeremy, who made the vision come to life to help brighten our Ohua Clinic.



Waikiki Health Pharmacy staff.

### ORGANIZATIONS, FOUNDATIONS & TRUSTS

#### \$100,000 and Above

Estate of Samuel Seskin  
McInerney Foundation

#### \$30,000 - \$99,999

Asian Health Coalition  
G. N. Wilcox Trust  
Joseph and Vera Zilber Charitable Foundation Inc.  
Padosi Foundation

#### \$10,000 - \$29,999

Aloha United Way  
Atherton Family Foundation  
Bretzlaff Foundation  
Estate of Peter and Virginia Lindhout  
Kosasa Foundation  
Sidney Stern Memorial Trust

#### \$5,000 - \$9,999

Cooke Foundation, Ltd.  
First Presbyterian Church  
Hawaii Lodging & Tourism Association  
Lloyd/Moore Foundation  
Makiki Christian Church  
Movie Museum  
Rinell Wood Systems  
Steve and Gloria Gainsley Fund of HCF

#### \$1,000 - \$4,999

Adams Family Foundation  
Aiea United Methodist Church  
AlohaCare  
Brendan Buchwach Fund of HCF

City Mill Company, Ltd./ Chung Kun Ai Foundation  
Clarence F.W. & Virginia W.L.C Young Fund  
Combined Federal Campaign  
Community Church of Honolulu  
Eleanor Leong Chang Charitable Fund  
Enterprise Mobility Foundation  
First Unitarian Church of Honolulu  
Hawaii Best Loans LLC  
Horwitz-Fram Family Fund  
Ifuku Family Foundation Fund of HCF  
J W Inc  
Jhamandas Watumull Fund  
Keith and Polly Steiner Family Foundation  
Lodge Leprogres de L'Oceanie  
Manoa Valley Church  
Mary and Paul Wagner Charitable Fund of HCF  
Phyllis and Richard Young Charitable Fund  
United Church of Christ

#### \$500 - \$999

Aranoff Keiki Fund of HCF  
Network For Good  
UHA Foundation at HCF  
UnitedHealthcare

#### \$100 - \$499

Amazon Smile Foundation  
Benevity Community Impact Fund  
Detor Family Fund  
Jerry Hay, Inc.  
Morgan Stanley Global Impact Funding  
Nan Inc.  
PayPal Giving Fund  
Rev. Abraham Kahu Akaka Ministries Foundation  
ROSES Systems Solutions



#### Waikiki Health's Core Value Award Recipient

Misty believes in giving 100%. She asks good questions and quietly goes about her business answering calls. She's kind, respectful, knowledgeable and possesses a great deal of patience.

Misty Perreira,  
Call Center Manager



Shinnyo-En Hawaii  
Taketa Ohana Fund of HCF  
Waikeola Congregational Church  
Xtermco, Inc.  
Yagyu Co LTD

## Under \$100

Boys & Girls Club of Hawaii  
First Physical & Functional Rehab at Waipahu  
Give Lively Foundation Inc.  
Kotake Shokai Ltd.  
Mutual of America  
Sisters of the Sacred Hearts Infirmary  
The Brown Bottle

## FEDERAL

DHHS - Health Resources & Services Administration:  
330h Health Care for the Homeless  
(HCH) Program  
DHHS - Health Resources & Services Administration:  
Ryan White Part C, HIV/AIDS Early Intervention  
Services  
DHHS - Health Resources & Services Administration:  
Ryan White / Dental Capacity Services  
DHHS- Health Resources & Services Administration:  
American Rescue Plan

## STATE

Department of Health (DOH):  
Alcohol and Drug Abuse Division,  
Early Intervention Services for HIV  
Department of Health (DOH):  
Hawaii Tobacco Prevention & Control Trust Fund  
of the HCF, Tobacco Treatment Services Program  
Department of Health (DOH):  
Uninsured Primary Care Grant, Medical Services  
Department of Health (DOH):  
Uninsured Primary Care Grant, Dental Services  
Department of Human Services (DHS):  
Med-QUEST Division, Certified Insurance  
Eligibility Services  
Department of Human Services (DHS):  
Homeless Programs Office,  
Keauhou Shelter Services  
Department of Labor (DLS):  
Office of Community Services,  
Grant-in-Aid, Makahiki Clinic  
Hawaii Community Development Authority (HCDA):  
Dept. of Business, Economic Development &  
Tourism (DBEDT), Keauhou Job Training Program

## Sub-Recipient of State

Hale Kipa:  
Housing and Urban Development (HUD),  
Youth Homelessness Demonstration Program  
United Way:  
Dept. of Homeland Security (DOHS),  
Emergency Food and Shelter Program

## CITY

Hawaii Primary Care Association (HPCA),  
Dept. of Health (DOH),  
Federally Qualified Health Center (FQHC),  
Jarrett Middle School

## Waikiki Health Leaders Attend NACHC Conference

Waikiki Health's executive and medical staff – represented by CEO, Alexis Charpentier, MPH; Chief Medical Officer, Dr. Elliot Kalauawa; Associate Chief Medical Officer, Jeanelle Ahuna; Director of Behavioral Health, Dr. Conrad Moreno; and Medical Provider Manager, Joycelyn Chun – participated in the National Association of Community Health Centers (NACHC) 2024 Community Health Institute Conference & EXPO, held in Atlanta, Georgia.

The aim of the Conference was to provide valuable insights, meaningful connections, and inspiration for the important work performed by Community Health Centers (CHCs). Federally Qualified Health Centers (FQHC), including Waikiki Health, along with 1,400 other CHCs across the country, provide quality, comprehensive healthcare services to more than 31.5 million patients annually.

Jeanelle Ahuna described her positive response to the conference as follows, "It is a wonderful feeling, knowing that you are surrounded by like-minded people, working to serve their communities in the best way possible. Our shared goals include providing a patient-centered, safe environment, addressing and breaking down barriers to care and eliminating stigma. This Conference is a place to learn from your peers, explore and collaborate with new vendors, and network with others across the nation."

NACHC President and CEO, Dr. Kyu Rhee, on a recent trip to Hawaii, stopped in for a visit and tour of Waikiki Health. He met with our leadership team and discussed challenges and opportunities facing CHCs like Waikiki Health.



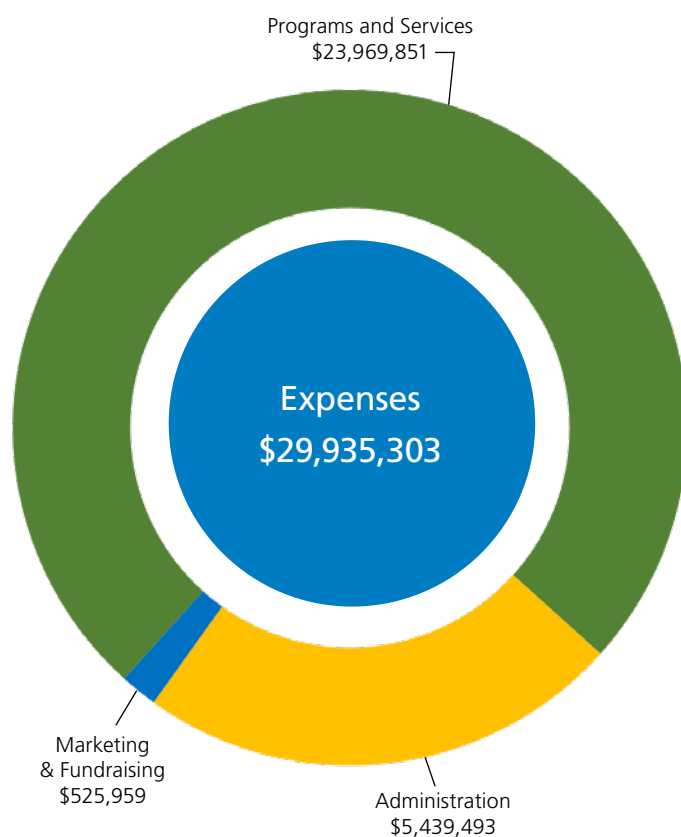
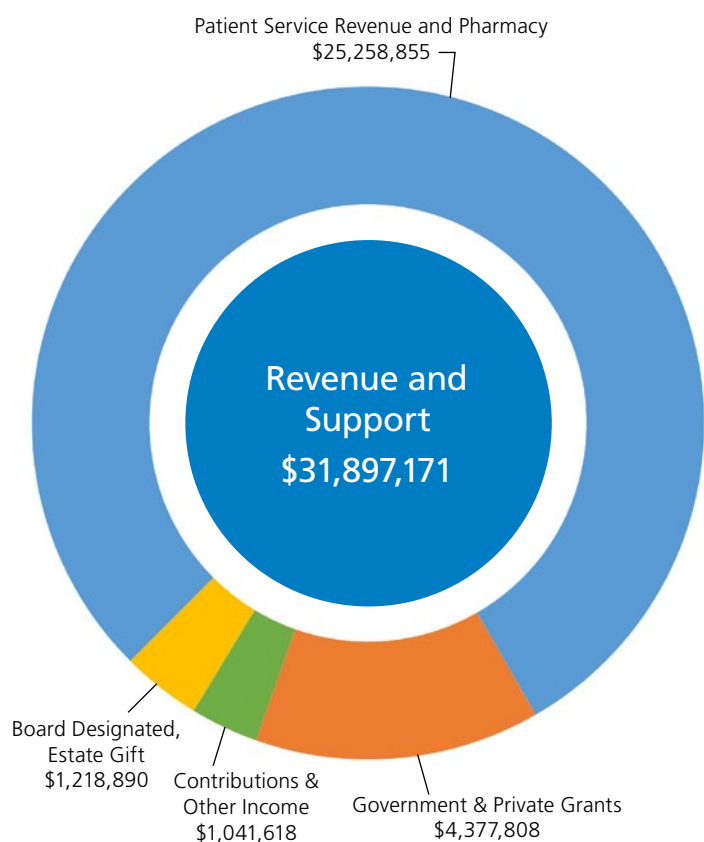
(L-R): Alexis Charpentier, MPH; Dr. Kyu Rhee; Kei Wee; and Jeanelle Ahuna.

## How Waikiki Health is Helping Our Patients

(Total Patient Visits in 2023 – 63,768)

Types of Service	Number of Visits
Medical	30,520
Dental	6,346
Behavioral Health	9,748
Vision	1,661
Substance Use Disorder	2,532
Native Hawaiian Healing & Dietician	1,502
Enabling Services	11,459
<b>Total Patient Visits</b>	<b>63,768</b>

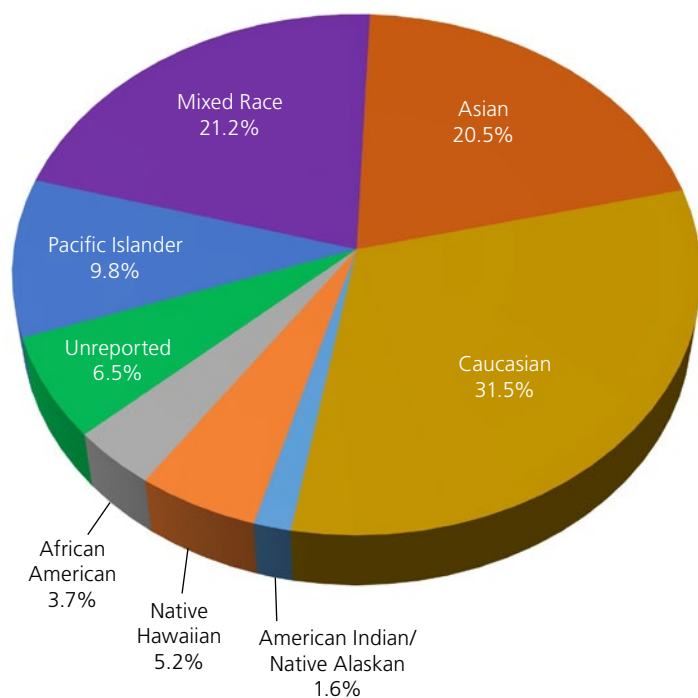
## Financial Overview (Year ending 12/31/23\*) \*unaudited



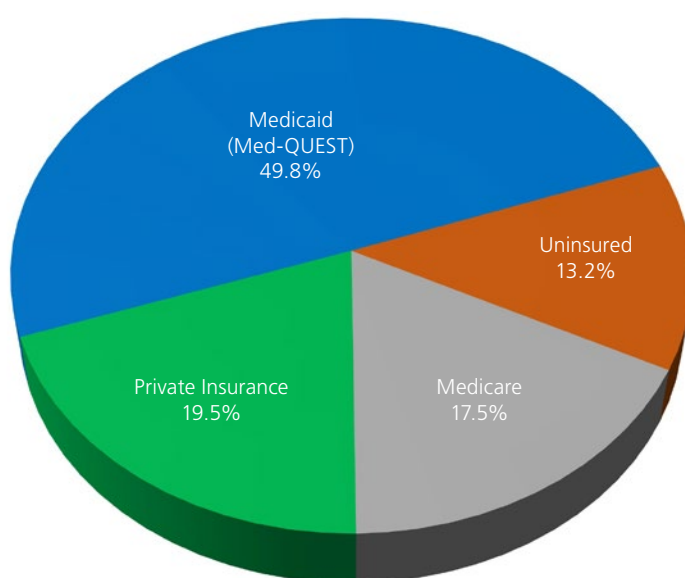
**Assets:** Beginning assets = \$8,286,852; Ending net assets = \$10,248,720; Total liabilities = \$4,225,489; and Total assets = \$14,474,209

## Who We Helped (Total patient visits in 2023: 63,768)

**Patients by Race & Ethnicity**



**Patients by Insurance Type**



- 13.6% of our patients are either homeless or live in a shelter
  - 36.5% of our patients live below the federal poverty level\*
- \*Poverty threshold for 1 person: \$16,770 per year



## Build a Better Future with Your Support

We deeply appreciate your ongoing support and generosity. Your commitment to our cause has greatly impacted countless individuals and communities, leaving a lasting legacy of compassion and positive change.

If Waikiki Health is a cause you are passionate about, please consider leaving a gift to us in your will. You can also make contributions in honor or memory of loved ones. Every donation helps ensure the long-term sustainability of our mission to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

If you have questions or want to share your thoughts on leaving a gift to Waikiki Health, contact our donor relations liaison, Mary Beth Lohman at: [mlohman@waikikihealth.org](mailto:mlohman@waikikihealth.org).



## Ways to Give

- **Donate Online or Call Us:**

Visit our website, [www.waikikihealth.org](http://www.waikikihealth.org), and click the DONATE button, or call us at (808) 537-8403.



- **Monthly Support:**

Call (808) 537-8403 to become a **Donor Circle** member and provide ongoing monthly support.

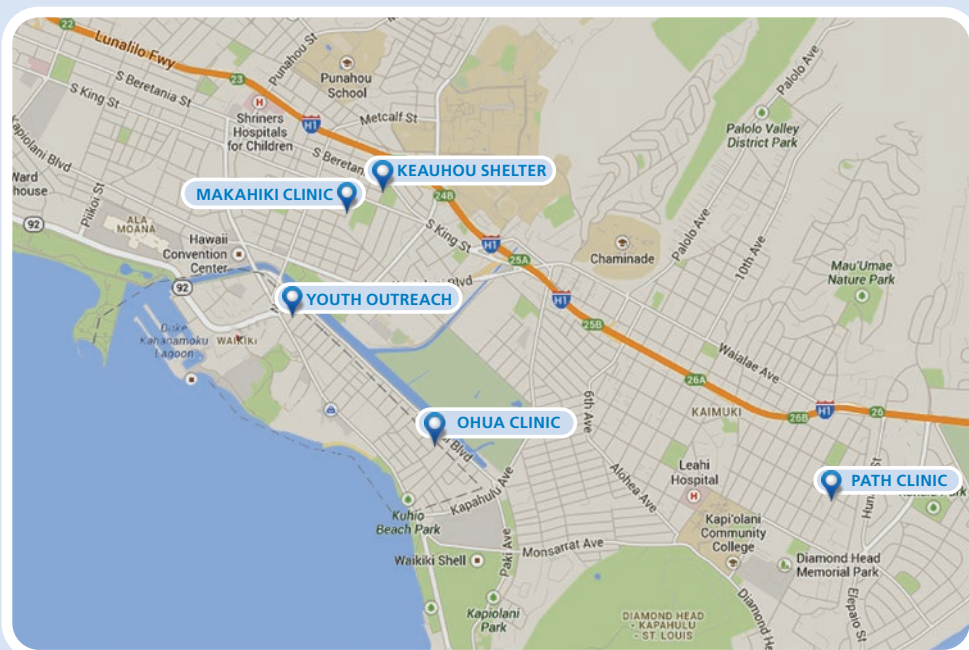
**For assistance with any of the following ways to give, please call (808) 537-8400:**

- **Will/Planned Giving**
- **Gift of Stock**
- **Required Mandatory Distribution (RMD):**  
Direct charitable distribution from your IRA
- **Match Your Gift:**  
Ask your employer if they have a Matching Gifts Program

Waikiki Health is a 501(c)(3) organization.  
Your gift is tax deductible to the full extent of the law.  
EIN Tax ID#: 99-0159253

## Waikiki Health Service Site Locations

Waikiki Health provides primary medical care, dental care, behavioral health, and social services through five sites in Honolulu. We also operate pharmacies within the Ohua and Makahiki Clinics, and our Medical Mobile Unit provides outreach services at various locations across Oahu.



### WAIKIKI HEALTH

MEDICAL & DENTAL • BEHAVIORAL HEALTH • SOCIAL SERVICES

#### Ohua Clinic

277 Ohua Avenue • 808-922-4787

#### Makahiki Medical & Dental Clinic

935 Makahiki Way • 808-922-4787

#### PATH Clinic

845 22nd Avenue • 808-791-9390

#### Youth Outreach

415 Keoniana Street • 808-537-8438

#### Keauhou Shelter

1020 Isenberg Street • 808-537-8330

#### Waikiki Health Center Pharmacies

808-791-9310 / 808-739-7363

# WAIKIKI HEALTH

MEDICAL & DENTAL • BEHAVIORAL HEALTH • SOCIAL SERVICES

277 Ohua Avenue  
Honolulu, HI 96815

808.922.4787

[www.waikikihealth.org](http://www.waikikihealth.org)

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EIN Tax ID#: 99-0159253

*This annual report was produced without utilizing any restricted or unrestricted contributions donated by our supporters. All private donations are directed toward fulfilling our mission, which is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.*



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