

2018 ANNUAL REPORT

With 2017 Financial & Donor Data



MEDICAL & DENTAL · BEHAVIORAL HEALTH · SOCIAL SERVICES

WAIKIKI HEALTH

Our Mission

The mission of Waikiki Health is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

Our Vision

Waikiki Health provides compassionate healing and expert care that result in improved health and quality of life for all in our island community.

Core Values

We are committed to providing the highest quality care and services to our island community.

We believe that respect is the foundation of our interpersonal relationships.

We maintain empathy and kindness, treating everyone as ohana.

We are creative and flexible in meeting community needs.

We help empower others to reach their highest potential.

We are accountable to the community we serve and to each other.



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A Message from the Chief Executive Officer

Over the past year, Waikiki Health has effected positive changes throughout our community. With the expansion of Makahiki Clinic, which opened its 19 medical exam rooms in July 2017, we are now able to serve many more people seeking affordable health care. Our Dental Department became accredited with its first dental residency program, delivering accessible, comprehensive dental services.

Though we closed our Care-A-Van clinic, we have integrated those patients into other existing clinics, and we operate the medical mobile unit 3 to 4 days per week as we reach out to homeless individuals, those in substance abuse treatment or clients on furlough. We have also increased our behavioral health and substance abuse programs to focus on chronic pain management and opioid reduction.

We are producing richer clinical and demographic data with a robust data analytic department. This enables us to strategically forecast how to cope with the changing times as well as drill down to study the details in each process. We are here to improve access, quality and cost for everyone as we provide a welcoming and safe health experience.

Sheila Beckham MPH Chief Executive Officer, Waikiki Health

A Message from the President of the Board



Waikiki Health is a non-profit corporation whose principal purpose is to establish low cost medical clinics, which provides primary health care and social services that are accessible and affordable for everyone, regardless of their ability to pay. To serve this mission requires the help of government funding, generous donors, strong leadership and a dedicated staff. Because our purpose is to provide low cost medical clinics, Waikiki Health cannot survive without funding from many sources.

The people in our organization work tirelessly to help our patients. As you go through our annual report, you will see that we provided over 53,000 patient visits, such as medical services, behavioral health, dental, and substance abuse. We also serve patients who are homeless and uninsured.

lastly, I cannot say enough about our donors and how their dollars go to fund our mission, and provide encouragenent to everyone connected with Waikiki Health. Mahalo!

President, Waikiki Health Board of Directors President & Chief Executive Officer, UHA Health Insurance

Waikiki Health Board of Directors

Board Officers

Howard Lee	President
Charles David Dreher*	Vice President
Scot Sterenberg	Treasurer/Chair, Finance Committee
Ashley Noji	Secretary
Thomas Shuichi Namiki, A	ADChair, Quality Assurance
Robert F. Gentry*	. Chair, Human Resources/Governance
Phyllis Dendle*	Chair, Marketing & Development
Paul Kaleolani Smith*	Chair, Advocacy Committee

Board Members

Phil Acosta **Edward Springer*** Linda Bauval* Lillian T. Tsang* Barbara Bryan Wing Yeung, MD* Kaiwi Coakley*

*Health Resources & Services Administration (HRSA) requirements: The Board, elected annually, consists of up to 20 members representing diverse backgrounds. More than half of the Board members "shall be active consumers" of the health center's primary care services, according to the U.S. Department of Health and Human Services Bureau of Primary Health Care.

Waikiki Health Leadership

Sheila Beckham, MPH	Chief Executive Officer
Elliot Kalauawa, MD	Chief Medical Officer
Todd Okamoto, MBA	Chief Financial Officer
Bernice Peller, MHRM	Chief Administrative Officer
Darlene Kaahaaina	Chief Nursing & Quality Officer
Kent Anderson, CVM	Chief Operations Officer
Maurice Kalaau	Chief Patient Services Officer
Mary Beth Lohman	Chief Marketing & Development Officer
Conrad Moreno, PhD	Behavioral Health Director
	Director of Native Hawaiian Healing
Rachel DiPasquale, DDS	Dental Director
Jared Tamashiro	Director of Operations
Jason Espero, MPA	Director of Homeless Services
· · · · · · · · · · · · · · · · · · ·	Pharmacy Director
•	Associate Clinical Director
	Executive Office Coordinator
Liz Makarra	Director of Emergency Operations &
	Community Wellness

Increasing Access to Care

Clinic expansion: Renovations at Waikiki Health's Harry & Jeanette Weinberg Makahiki Clinic in McCully-Moiliili – which more than doubled the site's medical exam rooms from 8 to 19 and added other patient service areas – resulted in the facility becoming Waikiki Health's largest primary care clinic, able to accommodate more patients than the Ohua Clinic in Waikiki. Makahiki Clinic houses medical and dental clinics, and offers minor surgery, optometry services, a pharmacy, tobacco cessation and behavioral health counseling.

Comprehensive care: Ohua Clinic, however, with its adjacent Education and Counseling Services annex and increasing focus on care coordination and case management, provides the most comprehensive services of any Waikiki Health facility - ranging from primary care to HIV/AIDS services, optometry, pharmacy services, obstetrics/gynecology and Native Hawaiian Healing.

Longer service hours & walk-in services: Makahiki Clinic and Ohua Clinic introduced longer hours and Saturday appointments – and both sites also now offer Walk-in Services - to meet community needs.

Growing our patient base: In 2017, Waikiki Health served 9,905 unduplicated patients. An indication that the agency's patient numbers are trending upward is that from January through June 2018, the agency had already served 7,093 unduplicated patients.



Mahalo to Donors

(For your donation in 2017)

By supporting Waikiki Health through your monetary and in-kind donations, you help us succeed in our mission to provide health and social services to everyone in our community, regardless of ability to pay. Thank you for your generous support.

INDIVIDUALS & FAMILIES

Over \$20,000

Mr. & Mrs. Rosanna & Peter Hsi

\$5,000 - \$19,999

Ms. Sheila Beckham Dr. & Mrs. Elliot Kalauawa

Ms. Nancy Makowski Dr. & Mrs. Tom Namiki

Ms. Jean E. Rolles

\$2,000 - \$4,999

Mrs. Jeanelle K. Ahuna

Mr. Beau Bayne

Ms. Phyllis J. B. Dendle

Mr. Peter Drewliner

Ms. Skye Luque

Mr. Keith C Marshall, Jr.

Ms. Patricia Ann Lloyd Moore

Ms. Cheryl Moreno

Mr. & Mrs. David Powell

Mr. & Mrs. Herbert R. Takahashi

\$1,000 - \$1,999

Dr. Charman Akina, MD

Mr. G. Kent Anderson

Mr. George Arakaki

Ms. Paula Aurio

Mr. John Bouchie

Dr. Ann B. Catts

Dr. & Mrs. Jonathan Cho

Mr. & Mrs. Masaharu Edamura

Mr. Gerry K. Fujii

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Col. Harold E. Jensen

Ms. Rachel Johnson

Mr Dennis Kaibara

Mr. Steven Lindmeier

Ms. Linda Masuda

Ms. Margaret McLeod

Dr. Conrad Moreno

Mr. Edward Nakagawa

Mr. Todd Okamoto

Mrs. Barbara Schatz

Mr. & Mrs. David Simons

Mrs. Elizabeth Stalev

Mr. Kevin Stinson & Dr. Jane Stinson

Ms. Julie S. Tanaka

Mr. & Mrs. Leslie R. Usui

Ms. Julie Trees Watumull

Mr. John A. White &

Mrs. Yoko Hayami-White

Mr. & Mrs. Kurt Winner

Mrs. Robynette Wong

Mr. & Mrs. Stanley Zisk

\$500 - \$999

Ms. Harmony Bentosino

Mr. Randolph Cadirao

Drs. Rob & Gloria Carlile

Ms. Stella Catalan

Mr. Randy W. G. Ching

Mrs. Francine Dudoit-Tagupa

Ms. Sarah E. Fincke

Ms Sondra Fram

Dr. Aimee Franson

Ms. Jane Goodsill

Mr. Nick Huddleston

Mr. Richard Kahle

Mr. Garett Kamemoto

Mr. Russell Kato & Ms. Charleen Aina

Ms. Jennifer Katres Kopper

Ms. Patricia Kearns

Ms. Mary Beth Lohman

Mr. Keith Masuda

Mr. Frank Nakamoto

Mr. Alen Ngai

Ms. Kathryn M. Omine

Mr David Onaka

Ms. Bernice Peller

Mr. Lon Polk

Dr. & Mrs. Tom Reppun

Mr. Louis Rosof

Mr. & Mrs. Herbert R. Takahashi

Mr. Ben Tutor

Mr. & Mrs. Perry White

Mr. & Mrs. Kevin Williams

Ms. Carol Jean Yakuma

Mr. & Mrs. Richard Young

Mr. Iason Yu

\$250 - \$499

Anonymous

Mr. John Alexander

Mr. Barry John Baker

Mr. Daniel Barnett

Ms. Gigliola Baruffi

Mr. Brandon Bera

Mr. Shaun Berry

Ms. Karen Birkett

Ms Alice Botticelli

Mr. Michael Braxton

Ms. Dianne Bright-Tosie Ms. Susanna Chan

Mr. Don Cherry & Mr. Richard Delcich

Ms. Rebecca Delafield

Dr. Rachel DiPasquale

Ms. Dawn A.L. Farm-Ramsey

Mr. & Mrs. James M. Fobel

Mr. & Mrs. Kenneth Forbes

Ms. Violet Anne Golden

Dr. Cyril K. Goshima

Mr. Ellis Goto

Dr. Mark T. Grattan &

Ms. Elizabeth K. Tam

Mrs. Lyla Guinan

Mr. Nick Hughey

Ms. Shayna Inafuku

Ms Darlene Kaahaaina

Mr. Richard Kaai Mr. Kurt Kajiyama

Ms. Maurice Kalaau

Ms. Elspeth J. C. Kerr

Mr. Emmanuel Kintu

Dr. Laurence N. Kolonel Ms. Catherine A Korda

Ms. Evelyn Lam

Ms. Betty Lou Larson

Mrs. Carol Lee

Mr. & Mrs. Howard Lee

Mr. Steve Levinson

Drs. Kevin Lui & Elna Masuda

Mr. & Mrs. Eric D. Lund

Ms. Elizabeth MacNeill

Ms. Ianice Marsters

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Waikiki Health Sites and Programs

Waikiki Health's Ohua Clinic in Waikiki and Makahiki Clinic in McCully-Moiliili have each achieved the highest level of recognition as a Patient-Centered Medical Home (PCMH) by the National Committee for Quality Assurance. These primary care clinics follow a team-based service model and emphasize care coordination, addressing each patient's

unique physical, behavioral health and social service needs. Waikiki Health's clinics, program sites and outreach services provide quality care in welcoming, culturally-competent environments, increasing access to services and support for everyone who turns to us.

Ohua Clinic provides Waikiki Health's most comprehensive services at one facility. Services include primary and preventive medical care, integrated behavioral health, HIV/Hepatitis C early intervention services, obstetrics/gynecology, optometry, substance abuse treatment, tobacco cessation, medical nutrition therapy, chronic disease management, pharmacy services, Native Hawaiian Healing and medicallegal services. Special emphasis is placed on reaching underserved populations, including those who are uninsured, homeless, or living at or below poverty level. (277 Ohua Avenue in Waikiki, 808-922-4787)

Harry and Jeanette Weinberg Makahiki Clinic is Waikiki Health's largest primary care clinic, with a total of 19 medical exam rooms. Makahiki Clinic also houses a Dental Clinic with 7 dental operatories; pharmacy; and offers optometry services; tobacco cessation; and behavioral health.

(935 Makahiki Way in McCully-Moiliili, 808-922-4787)

PATH Clinic, situated on the campus of Salvation Army Family Treatment Services (SAFTS) in Kaimuki, targets pregnant and parenting women with addiction challenges. Services include Ob/Gyn care, tobacco cessation, Movin' Moms exercise sessions for new mothers and infants up to six months of age, and other services. (845 22nd Avenue in Kaimuki, 808-791-9390)

Next Step Shelter provides housing case management, financial literacy classes, job training, and other assistance. Next Step targets chronically homeless individuals, including those with mental illness and/or substance use issues; veterans; elderly; individuals with HIV/AIDS; and others with chronic conditions. (Pier 1 off Forrest Avenue in Kakaako, 808-585-8800)

Youth Outreach (YO!) offers medical and social services together with nonjudgmental support to homeless and at-risk youth. Services include meals, clothing, shelter assistance, crisis counseling, case management, tobacco cessation, job training, educational programs, and laundry/hygiene facilities. The YO! Clinic (serving youth age 14 and older) offers primary medical care, health education, family planning, and STI/HIV testing and screening. YO! is operated by Waikiki Health and Hale Kipa, a youth social services agency. (415 Keoniana Street in Waikiki, 808-942-5858)

HEIS (HIV Early Intervention Services), a community outreach program, helps clients reduce their HIV and Hepatitis C health risks, and promotes tobacco cessation, serving clients at partner agencies' substance abuse treatment facilities.

Integrated Behavioral Health Care provides individual therapy, group therapy and care coordination at our Ohua and Makahiki primary care clinics, recognizing the importance of treating both the mind and body as a whole.

Native Hawaiian Healing provides traditional Native Hawaiian healing practices including Lomilomi (Hawaiian massage), Ho'oponopono (conflict resolution), La'au Lapa'au (herbal medicines), plus educational counseling combining the above treatments with exercise, fitness and nutritional training.

Pu'uhonua Program serves incarcerated men and women at Oahu correctional institutions and prisons, helping them achieve a successful transition back to the community. Program Director, Francine Dudoit-Tagupa, Waikiki Health's Director of Native Hawaiian Healing, and her staff help inmates create a "Going Home Plan for Success," and fill out applications for medical insurance, food stamps, housing assistance, and other benefits.

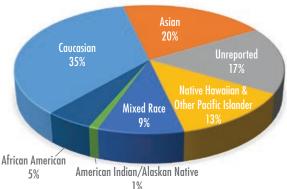
Education & Counseling Services, adjacent to Ohua Clinic, enables patients to meet with staff, as needed (RN care coordinator, behavioral health care coordinator, clinical psychologist, registered dietitian, tobacco treatment specialist, health educator and others) to ensure they are receiving appropriate and complete care.

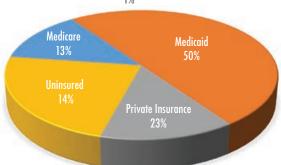
Care-A-Van (Mobile Medical Clinic) is utilized to increase access to medical care and therapy, serving clients at substance abuse treatment programs operated by Salvation Army and Hina Mauka.

Executive Offices are located at the Ohua Clinic; and the **Administrative Offices**, including Human Resources, Finance, Patient Billing, High Risk Services, Emergency Operations & Community Wellness, Call Center, Marketing & Development, and IT Support, are located at 2002 S. King Street, Suite 200.

Who We Helped

Total patients served in 2017: 9,905





How We Helped

Types of service	Number of visits
Medical	28,221
Dental	4,245
Mental health	7,035
Vision	840
Substance abuse	2,481
Native Hawaiian Healing	728
Other medical	2,169
Health education	1,473
Community health	1,015
Nutritionist	696
Total patient visits	53,404

Continued from page 4

Mr. John E. McComas & Ms. Christine M. Kobayashi Dr. George McPheeters & Ms. Diane Vanslyke Mr. Kenny Mochizuki Ms. Jan Montgomery & Ms. Marya Grambs Mr. James Murray Ms. Iris M. Nakama Dr. & Mrs. Kenneth Nakamura Mrs. Ashley Noji Mrs. Lucille Pratt Mr. Redfield Proctor Ms. Patricia Santos Mr. & Mrs. Howard Segawa Ms. Lisa A. Shigemura Mr. Glenn Silva Mr. Jav Tamashiro Mr. & Mrs. Tamotsu Tanaka Mr. & Mrs. Gene H. Tani Ms. Doris Taylor Mr. & Ms. Steven A. Tom Ms. Gloria Uslan-Milo Mr. & Mrs. Albert Vivas, Jr. Ms. Galina Wong Ms. Leatrice Yokoyama

\$100 - \$249

Mrs. Gladys Aanerud Ms. Florence S. Abe Ms. Catherine Acena Mr. Phil Acosta Ms. Mary Adamski Mr. John Afong Ms. Carol Aramaki Ms. Estrella Arquines Dr. Seulyn Au Ms. Ruby Au Mr. & Mrs. Vincent T. Barnwell Ms Alma Barton Mr. Brooks Glenwood Bays, Jr. Mr. & Mrs. Thomas Beaupre Dr. & Mrs. Byron Bender Dr. Conrad Bernisto Ms. Mary Bitterman Dr. Michael Bornemann Mr. John Boyer Mr. John Brogan Mr. & Mrs. Philip R. Brown Ms. Barbara Bryan Ms. Barbara A. Campbell Mr. & Mrs. J. Frisbee Campbell Ms. Linda R. Carlson

Mr. & Mrs. Peter Carson

Mr. Kimo Carvalho Ms. Christy Chambers Dr. Steven L. Chaplin Mr. & Ms. Richard B. Chapman Dr. Yi-Chuan Ching Mr. Usong Cho Ms. Mae M. Chong Dr. & Mrs. Michael Chun Mr. & Mrs. Richard K. S. Chung Ms. Carol Cidlik Ms. Judith Clark Mr. Kaiwiola Coaklev Mr. William Comerford Mr. & Mrs. Herb Conley Ms. Tanee H. Connally Mr. Jesse Cooke Ms. Rebecca Covert Mr. Charles & Wendy Crabb Ms. Songsearrae (Malia) Cummings Mr. & Mrs. Richard Cundy Mrs. Arlene Davidson Ms. Catherine E. Davis Mrs. Paula De Morales Ms. Nani Drummondo Mr. & Mrs. Paul Dumas

Mr. Daniel Gluck Ms. Tina Gober Ms. Judith Goldman Mr. & Mrs. Barney W. Gooman Ms. Cynthia Goto Ms. Estella Grantham Ms. Margery Hamai Mr. & Mrs. Charles Hardy Mr. & Mrs. Mark H. Hastert Ms. Marie M. Hatfield, Esa. Mr. Jerris Hedges Ms. Florence Y. F. Hee Ms. Amy Hennessey Mr. & Mrs. Charles A. Higa Ms. Naomi Hirayasu Mr. & Mrs. Martin Hirsch John Hoag & Jeanette Hoag Ms. Melinda Hollister Mr. & Mrs. George Honjiyo Ms. Karen Honma Mr. & Mrs. Robert K. Y. Hu Ms. Nancy Hulbirt Ms. Yukiko Hunt Dr. & Mrs. David Huntley Ms. Anne E. Hyde Mr. & Mrs. Robert Igawa

Ms. Maurine King Dr. & Mrs. Robert L Kistner Mr. Henry Kitagawa Ms. Suzanne S. Kobe Ms. Jo Ann Kocher Mr. & Mrs. Joseph L. Krahulik Mr. Edison C. Kwock Mr. & Mrs. Charles Langlas Mr. & Mrs. Rodney Lau Mr. Jack Law Ms. Van Law Mr. & Mrs. John Ledesma Ms. Francine Lee Mr. Van Lee Mr. & Mrs. Gale K. H. Lee Mr. & Mrs. Robert Y. G. Lee Ms. Lydia Lee Mr. & Mrs. Justin E. Lee Mr & Mrs. Art Y. Lew Mrs. June Loo Mr & Mrs Harold Loomis Ms. Deborah Love Ms. Barbara Luckner-Loveless Mr. & Mrs. Thomas C. H. Lum Mr. & Mrs. Fred Lunt Ms. Jenny Ly Ms. Lois Magnussen Ms. Elizabeth Makarra

"The most meaningful thing for me as an employee is the devotion from my coworkers to patients, and to each other, to create an environment of compassion." Sharon Malloy, LCSW



Ms. Elizabeth A. Dunham

Waikiki Health Behavioral Health

Ms. Nola Rae Epp Mr. Jason Espero Ms. Eleanor Fahrenwald Mr. Robert J. Faris & Dr. Melanie M. Lau Ms. Maria G. Felix-Neal Dr. Lee Francis & Ms. Michelle Gittler Mr. Chuck Freedman

Ms. Amy Fujino Mr Ed Furuike Mr. & Mrs. Edward F Furukawa Mr. & Mrs. Alvin Fuse Mr. & Mrs. John P. Gallagher

Mr. Kaleb Glass

Mr. & Mrs. Rene Galletti Rev. Dr. Gerald Gifford, II

Ms. Jean Isip Schneider Mr. Noboru Harold Izumigawa Ms. Andrea Jepson Col. Edward A. Jurkens Mr. Brian M. Kagihara Mr. & Mrs. Henry Kanehailua Mr. & Mrs. Steven Kanemoto Ms. Alethea L. Kapela Ms. Hisayo Katsumoto Ms. Darrah Kauhane Mr. & Mrs. Walter Kawamoto

Ms. Audrey Keller

Ms. Shirley S. Kidani

Ms. Salah Ihsan

Ms. Mandi Ishihara

Ms. Cathy Makishima Mr. Mervin Marengo Ms. Cvnthia K. Matsunaaa Mr. Ronald K. Matsuo Mr. Kenneth Matsuura Mr Mack Matsuura Mr. Bruce McEwan Mr. Michael McManamon Ms Martha Mensendiek Ms. Ann C Merrill C.J. Merrill & Mike Merrill Pat Meyers Ms. Susan Miller Mr. & Mrs. Albert Minn Mr. Mark Mitsuyasu Mr. & Mrs. Roy Miyahira Ms. Alison A. Miyasaki CPA Ms. Jean Miyashiro Ms. Sanae Moikeha Ms Shatia Moore Mr. & Mrs. Arthur Mori Mrs. Karen Mun Mr. & Mrs. Marc A. Munden Mr. & Mrs. Mark & Corinne Murashige Ms. Kelley Naba

Mr. & Mrs. Richard S. Nagamine

Mr. & Mrs. Wayne K. Nakai Mr. Lester Nakasone Mr. & Mrs. Michael Nakata Mr. Harry K. Nakayama Mr. & Mrs. Norman Nam Ms. Nancy Napuunoa Mr Sam Navarro Ms. Karen Nielsen Ms. Leone K. Nihoa Ms. Ruth Ninomiya Mr. & Mrs. Steven Y. Nishimura Mr. & Mrs. Lanny R. North Ms. Joyce Nunokawa Mr. & Mrs. Alan Okamura Mr. & Mrs. Glenn M. Okino Mr. Herbert Olivera Dr. Joseph H. O'Mealy Dr. Carlos Omphroy & Ms. Kristen Brown Ms. Grace Pang Mr. & Mrs. Wendell Perry Ms. Helen Y. Pierce Mr. Robert J. Porter LCDR. & Mrs. William W. Posenecker, Ret. Mr. & Mrs. Duane Preble Mr. John K Puu, II Ms. Judy A. Rantala Ms. Leslie A. Ringuette Mr. Donald J. Riseborough Ms. Carroll Robinson Mr. James W. Robinson Mr. & Mrs. Alan W. Rowland Ms. Winong E. Rubin Ms. Anna Sabino Mr. Itsuo Saito Dr. Daniel Saltman Ms. Birdena Samuel Ms. Emily Santiago Mr. Kenn Saruwatari Mr. Brvan Sasaki Ms. Marion Schattenburg Pickens Ms. Petra Schatz Mr. & Mrs. Justin Seguirant, Jr. Mr. & Mrs. Richard Sekiya Mr. Roland Serania Ms. Laura Sherrill Mr. & Mrs. Jay Shintaku Mr. & Mrs. Teitsu Shirota Mr. Richard Shozuya Mr. Edward Springer Ms. Laura Staley Mr. & Mrs. John Stepulis Ms. Jessica Steward Ms. Annabelle Stone Ms. Erika Strawn

Mr. & Mrs. Jeffrey Sue Mr. Nathan Sult Mr. Clyde Sumida Mr. Robert Sumida Mr. James Szyper Mr. George S. Takakawa Mr. Roy R. Takamune Mr. Paul Takata Ms. Sachiko Taketa Mr. Tod Z. Tanaka & Ms. Kathryn S. Matayoshi Mr. Thomas K. Tasaki, MD Ms. Jacque Tellei Mr. & Mrs. Dennis Teranishi Ms. Denise Terry Ms. Susan F. Thain Mr. Ronald Todd Mr. & Mrs. Myron K. L. Tom Mr. & Mrs. Dennis K. Toyama Mr. & Ms. Robert S. Toyofuku Mr. Wen-Wei Tsana Mr. Tyler Y. Tsuda Mr. & Mrs. Richard H. Tsuruda Ms. Mary Ellen Tulabut Mr. Norris Uehara Ms. Nelly Uehara Ms. Dorothy Umeda Ms. Floraine Van Orden Mr. & Mrs. Bruce D Voss Mr. & Mrs. John C. Walker, Jr. Mr. Michael J. Watanabe Mses. Martha & Marilyn Waterhouse Ms. Susan Watts Ms. Susan Webster-Schultz Mr. Eldon L. Wegner Mr. Lyndon Wester Ms. Marsha L. White Ms. Miyoko Wilson Dr. & Mrs. Calvin Y. H. Wong Mr. William K. C. Wong Ms. Theresa A. Wong Mr. Nathan Wona Ms. Jade Wong Mr. Peter Woollett Ms. Chelsey Yadao Mr. Clyde Yamada Mrs. Alice Yamasaki Dr. Kenneth A. Yaros

Dr. Wina Yeuna

Dr. Lance A. Yokochi

Mr. Lloyd Yoshikawa

Mr. & Mrs. James H. Yoshida

Dr. & Mrs. Miles Yoshioka

Dr. Theodore York

Ms. Grace K. Yoshioka Mr. & Mrs. Tom Young Dr. Hiram Young Mrs. Susan H. Yoza Mr. & Mrs. Milton Zane Mr. & Mrs. Frederick A. Zane Under &100 Mr. & Mrs. Roy K. Abe Mr. & Mrs. Keith Abe Ms. Heather Abina Ms. Angel Adams Ms. Catherine Agor Mr. Arnold Aguilar Ms. Kiran Ahuja Ms. Sarah E. K. Akaka-Truong Mr. & Mrs. Gordon K. Akiona Mrs. Kenneth Akiyama Mr. Ing Aleaga Ms. Joyce C. B. Almodova Ms. Lucinda Alvarico Ms. Charlene Amell Mr. Larry Anderson Ms. Katherine E. Andre Mr. Abel Anien Mr. & Mrs. Edward Apo, Jr. Mr. Victor Y. Aragaki Dr. Amanda S. Armstrong, PhD, Inc. Mr. Kevin Carr Ms. Porsha Arnold Dr. Michael Artiques Mr. & Mrs. Evan M. Asato Ms. Victoria Asayama Mr. & Mrs. John L. Ashby, Jr. Mr. Norman & Ms. Blossom Asuncion Mr. Stephen D. Atwell Mr. Raymond K. H. Au Dr. Marianne Au Mr. & Mrs. Bruce Austin Mr. Arthur Awaya Ms. Bobbisue Backers Ms. Louisa Bahilot Ms. Ruth Baldino Mr. & Mrs. Marshall Ballou Mr. & Mrs. Milton Beamer Mr. & Mrs. Kim Beasley Mr. Earl N. Bell Ms. Larina Benitez Mr. Charles D. & Ms. Liana L. Benn

Ms. Margaret F. Bergman

Ms. Beverly A. Bertino

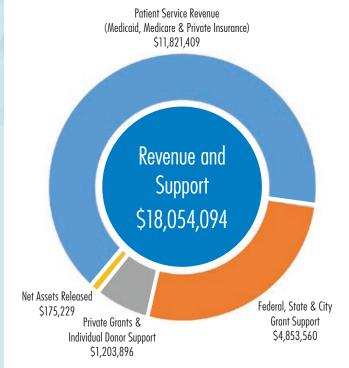
Dr. & Mrs. Gary Bilyk

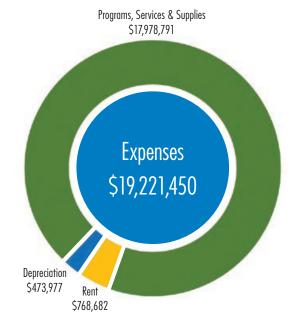
Ms. Paulette Bethel

Ms. Jasmine Bio

Ms. Louise M. Black Ms. Arian Blair Mr. Henry Blakstad, Jr. Mr. Donald C. Blaser Ms. Margaret P. Blount Ms. Anna Bombita Mr. & Mrs. John C. Bomke, Jr. Mr. & Mrs. Lee Boren Ms. Mary Bowers Ms. Lani L. Bowman Mr. Joe Braceros Ms. Ann Bringmann Mr. & Mrs. Robert Broderick Ms. Katherine Brodhead Ms Linda Brodhead Mr Ronald Brown Mr. David Brown Ms Linda Bruce Mr. Brandon Bulls Dr. Cynthia R. Burdge Capt. John L. Burke Mr. Henry W. Calamayan Ms. Lorele Caliedo Ms. Jean R. Camara Mr. & Mrs. Derrick Campos Ms. Alain Carey Mr. & Mrs. Dante Carpenter Mr. & Mrs. Richard Carvalho Mr. & Mrs. Paul R. Cassiday Ms. Jacqueline Chacon Ms. Jennie L. Chadbourne Mr. Robert Chambers Ms. Carol Chamney Lee Mr. Howard Chang Mr. Stephen Chang Mr. Walter T. Chang Mr. Patrick H. L. Chang Mr. & Mrs. Clayton K. T. Chang Ms. Martha E. Chantiny Ms. Teresa Chao Ms. Janet Char Ms. Claudie Charnin Ms. Christine Childers Mr. & Mrs. Eric L. Ching Mr. Norman K. Y. Ching, TTEE Mr. & Mrs. Philip Ching Mr. & Mrs. Donald W. K. Ching Ms. Susan L. China Ms. Lynette Chinn Mr. & Mrs. Richard M. Chiogioji Mr. Kyung Y. Choi

Financials (year ending 12/31/17)





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Mr. Clifton Choy

New Medical-Legal Partnership

Waikiki Health now offers free legal help from Medical-Legal Partnership Hawai'i (MLP), a joint project of the William S. Richardson School of Law at UH Manoa and the health center. Assistance is provided at Waikiki Health's Ohua Clinic on Wednesdays and Fridays.

Eligible patients are encouraged to meet with a legal advocate for issues such as: Public Benefits (Quest/SNAP, welfare); Housing (public housing); Family Law (guardianships, power of attorney, paternity/custody, child support, domestic abuse); and other legal concerns.

Waikiki Health's introduction of Medical-Legal Partnership Hawai'i is one more example of how the health center provides holistic care, treating the "whole person" by taking into account mental and social factors impacting the patient, not only physical health.



Medical-Legal Partnership Hawai'i

A Project of the William S. Richardson School of Law (University of Hawai'i at Manoa) & Waikiki Health

Continued from page 7 (under \$100)

Ms. Virginia B. D. Choy

Ms. Violet Choy

Mr. & Mrs. Tit Chun

Mr. Randall Chun

Mr. & Mrs. Lawrence M. Chun

Mrs. Ariel F. Chun

Ms. Jane Chuna

Ms. Aileen Claveria

Mr. & Mrs. Jeffrev H. Cochrane

Mr. Kiani Cockett

Ms. Nani Coloretti

Ms. Karen Colvin

Ms. Natasha Correa

Mr. Bruce Cothran

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Ms. Barbara T. Cummins

Ms. Nova Dacquel

Ms. Uilani Danielson

Ms. Julia Davies

Dr. Dineh M. Davis

Mr James I Dehn

Mr. & Mrs. Emmanuel C. Del Rosario

Ms. Jenisse Diaz

Ms. Sondra Dockham-Leong

Ms. June H. Doolin

Mr. Charles David Dreher

Ms. Marie Duby-Sugai

Ms. Ducosin-Cambia

Mr. Gordon L. Dugan

Mr. Thomas K. Duvauchelle

Mr. & Mrs. Harold Edwards

Mr. & Mrs. Derrick C. Elfalan

Ms. Barbara Ellis

Ms. Elaine Enriquez

Mr. Roger Epstein

Mr. Ryan Erlenbach

Ms. Shannon Ernestberg

Ms. Rachel Etuale

Ms. Roselle Ewert

Ms. Sabra Feldstein

Dr. Timothy Fern, MD RLT

Mr. & Mrs. Robert Fernandez

Mr. David M. Foster

Ms. Natalie Franklin

Mr. Herbert H. Frantz

Ms. Jane Fuiii

Mr. Lance Y. Fujimoto

Mr. & Mrs. Gordon M. Fujimoto

Mr. & Mrs. Ralph Fujioka

Mr. & Mrs. Kenneth Y. Fujita

Mr. & Mrs. Francis H. Fujitani

Ms. Teresa Fujiwara

Ms. V. Fukuda

Ms. Courtney Fukuda

Ms. Rachel Fukuda

Ms. Jean Fukuii

Ms. Janice Y. Fukumoto

Mr. & Mrs. Ichiro Fukumoto

Mr. & Mrs. Francis H. Fukumoto

Mr. & Mrs. Chris Fukuoka

Mr. Dennis K. Fukushima

Mr. & Mrs. Jeffrey Fukushima

Mr. Duke M. Fukushima

Ms. Gail N. Furuhashi

Mr. & Mrs. Kosaku Furuno

Mr. John M. Gaizo

Mr. Richard Galang

Mrs. Winston M. Gample

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You may choose to support our mission through cash donations today, and/or contribute to the sustainability of Waikiki Health in the long-term. There are many options available and we encourage you to consult your financial advisor to discuss the tax implications (and needed paperwork) to execute giving opportunities including: bequests; gifts of stock; life income gifts; and life insurance policy/retirement assets.

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Whatever you choose, please know that your philanthropic generosity will long be remembered in honor of your name, or in honor of a loved one. A legacy gift allows you to continue supporting our agency for future generations to come. Please consider including a gift to Waikiki Health in your will or estate plan.

For more information about planned giving, or to request planned gift documents, contact Mary Beth Lohman, Chief Marketing & Development Officer at 808-537-8400 or mlohman@waikikihealth.org.



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- Ms. Eddine Wells Ms. Marjorie Werner
- Ms. Aalaya Wheeler Mr. James Woelfel
- Dr. Hiram Young Ms. Zerui "Renee" Yu

Continued from page 11 (in-kind gifts from individuals)

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- Ms. Alice Newman
- Mr. & Mrs. Wayne Ng
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- Mr. Stan Nishimura
- Ms. Shannon Oesch
- Mr. Auen Okamura
- Ms. Noreen Okikawa
- Ms. Rhonda Oliva
- Mr. Reuben Ongos
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- Ms. Charlene Pana
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- Ms. Cassandra Yamamoto Ms. Jane Yamashiro
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- Mr. & Mrs. Rodney Young Mr. & Mrs. Kenn Yuen Mr. Henry Yuen

Ms. Erin Zanre

IN-KIND GIFTS FROM ORGANIZATIONS.

FOUNDATIONS & TRUSTS

- Aiea Seventh-Day Adventist Church
- Ala Moana Surf Boards
- Aloha United Way Assistance League of Hawaii
- Atlantis Submarine Aunty's Ramen
- Blessed Sacrament Parish Bravo Restaurant & Bar
- Bubble Shack Hawaii
- Cafe Kaila Central Union Church
- CHART Rehabilitation
- The Church of the Epiphany Community Lutheran Church
- Cross Fit East Oahu
- Darya's Dream Ministries, Inc. Delta Sigma Pi-Pho Chi Chapter
- Diamond Head Theatre
- Duke's Waikiki Epiphany Episcopal Church
- Eye Productions Inc. Girl Scout Troop 587
- Gone Surfing Hawaii

Grand Wailea -A Waldorf Astoria Resort Great Harvest Bread Co. Gvutaku Halekulani Hotel Hawaii Alpha Delta Kappa - Eta Chapter Hawaii H.O.M.E. Project Hawaii Nui Brewing Hawaiian Airlines Hawaiian Airlines - Team Kokua Hawaiin Tel Federal Credit Union HDS Hawaii Dental Association Hilton Hawaiian Village Hilton Waikiki Beath Hotel - M.A.C. 24/7 Hilton Waikiki Beach Hotel His Highest Praise Honolulu Country Club Honolulu Police Department Community Policing HTH Asset Management

It Takes A Village Kamehameha Schools Kamehameha Schools - High School Student Support Services Keneke's Restaurant

latse Local 665 Young Workers

IEHA - International Executive

Commitee

Ilima Hotel

Island Air

Housekeeper Assoc.

Kinetic Productions, Inc. Kona Brewing Company Korean First Presbyterian Church Kualoa Ranch Hawaii Inc. Kym Bento Sushi & Catering

La Pietra Middle School Leilehua High School Light of Awareness Longhi's Ko Olina Ma'e'ma'e Elementary Makiki Christian Church

Manoa Valley Theatre Memoirs Hawaii

Morita Orthodonitsts New Hope Metro

New Hope Voyager - Honolulu

New Hope Voyager - Pearl City NOAA-NMFS Protected Resources Div. Sub-Recipient of Federal

Ohana Mcafee-Torco

One Love Children Ministry Our Lady of The Mount Church

Praise House Church

Rainbow Family 808

Ramada Plaza Waikiki

Reach Ministry Reve Salon

Rotary Club of Kahala Sunrise

Sea Life Park

Seventh-Day Adventist Church Sheraton Waikiki Hotel

Solid Rock Ministries

St. Peter's Episcopal Church

Star of Honolulu

Star of the Sea Kahala

Steve's Plumbina

Taylor Communications The Carpet Shoppe Inc.

The New Otani Kaimana Beach Hotel Highway Inn Restaurant

UHA Health Insurance

Wailea Beach Resort, Marriott Maui

Whole Foods Market Wings of Love AOG

YWCA Fernhurst

FEDERAL

DHHS - Health Resources and Services Administration: 330 Health Care for the Homeless and Medically **Underserved Populations** DHHS - Health Resources and Services Administration: Ryan White Part B, HIV/AIDS Early Intervention Services

DHHS - Health Resources and Services Administration: Ryan White Part C, HIV/AIDS Early Intervention Services

Texas A&M (Sponsor: DHHS-PHS-Office of Adolescent Health- iTP3) Prevention of Adolescent Pregnancy

STATE

Dept. of Health: (Hawaii Community Foundation-managed) Hawaii Tobacco Prevention and Control Trust

Dept. of Health: Uninsured Grant Dept. of Health: Alcohol and Drug Abuse Division (ADAD): Early Intervention Services for HIV Dept. of Health: Eligibility Worker Dept. of Human Services(DHS):

Homeless Programs Office (HPO) Care-A-Van

Dept. of Human Services(DHS): Homeless Programs Office (HPO) Next Step Shelter

Hawaii Community Development Authority (HCDA): Next Step Shelter Job Training Program

Sub-Recipient of State

HPCA (Hawaii Primary Care Association)- Department of Health-1422-Prevention/Control of Hypertension and Diabetes by Healthy Lifestyle Catholic Charities Family Assesment Center - Security

Department of Community Services: Waikiki Friendly Neighbors -Attendant Care Department of Community Services: Waikiki Friendly Neighbors -Homemakers

PRIVATE SUPPORT

AUW Impact Funding HCF: MPH Fund Youth Outreach - Education Counseling HMSA - Puuhonua Program

IN MEMORY OF

Dr. Max Botticelli Ms. Kathy Bush Kan Tai Chow Mr. Tony Coloretti Mr. Donald Davidson Mr. & Mrs. Lionel & Nancy Furuike Mr. Ricky Hau Mr. Henry Kanehailua, Jr. Mr. Thomas Kershaw Mr. & Mrs. Robert M. S. Lee Ms. Vivian Leona Ms. Bertha Leong Lee Mr. Joseph Luna

Mr. Jamie McClurken Mr. John Minard

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Ms. Mindy Starn Mr. Bradford Tanaka

Dr. Keith Tonaki In Memory of V

Ms. Debra Wong

Kok Chong Wong Sing Wong

Ho Siu Yan

IN HONOR OF

Ms. Harmony Coloretti Mr. Jef Fern Mr. Evan Fram & Family Ms. Laura G. Hahn Dr. Elliot Kalauawa Dr. Lorrin Henry Lau Ms. Melany Melakea Ms. Jan Montgomery Ms. Connie Robertson Ms. Illa Seidman

Reducing Emergency Room Overcrowding

Waikiki Health has been expanding its partnership with The Queen's Medical Center (QMC) with the aim of strengthening the collaboration with their Emergency Department (ED) staff who work with Waikiki Health's patients who are habitual ED "over-utilizers"

When a mutual patient presents at the QMC ED with a confirmed non-emergent health or social service need. QMC re-directs this Low Acuity Patient back to our Makahiki Clinic to receive appropriate treatment as a walk-in patient. With help from our RN Care Coordinators, the re-directed patients are accommodated in a timelier and more cost-saving manner.

Oahu hospital Emergency Departments (EDs) are known for long waits due to overcrowding and the high cost of ED visits. Many individuals habitually visit EDs on a far-too-regular basis when not necessary, delaying treatment for those with medical emergencies. This partnership has proven its ability to reduce the cost of non-emergent care for our Waikiki Health patients, while aiming to improve their overall health outcomes.





"The one thing about Waikiki Health that means the most to me is having Sheila Beckham as our CEO. As an agency, I've seen this place grow within the past several years because of her leadership."

Maurice Kalaau Chief Patient Services Officer

Ways to Give Please Continue Your Strong Support of Our Mission

Donate On-Line: Click the DONATE NOW button on our website: www.waikikihealth.org

Become a Donor Circle Member: Make your impact easily through monthly gifts - call 808.537.8403

Will/Planned Giving: Leave a legacy of support for Waikiki Health - call 808.537.8400

Gift of Stock: Help Waikiki Health serve more people in need - call 808.537.8400

Match Your Gift: Ask your employer if they have a matching gift program - call 808.537.8400

Volunteer Your Time: For general office assistance or volunteer at a specific facility – call 808.537.8417



In-Kind Gift: Donate tax-deductible items such as gently used clothing, non-perishable, non-expired foods, un-opened hygiene products, recycled cans/bottles, gift cards, or plan a meal for our homeless youth or for our shelter clients. Your support helps those in need progress out of homelessness and into long-term stability. Call 808-537-8400 to help.

Waikiki Health continues to be thankful for the generous support received from our community of donors, board members and staff.

Together we can do more.

give

WAIKIKI HEALTH

LEAVE A LEGACY

Waikiki Health Planned Giving:

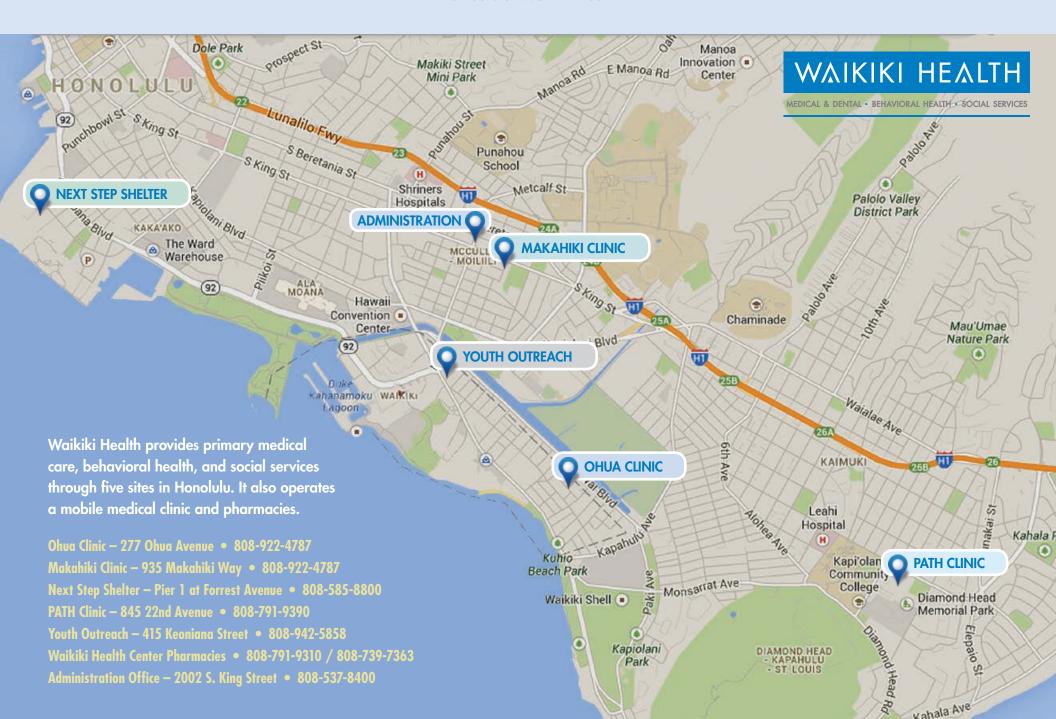
Please consider including a gift to Waikiki Health in your will or estate plan. A legacy gift allows you to continue to support our agency for future generations of patients to come. For more information, please contact Mary Beth Lohman, Chief Marketing and Development Officer, at 808.537.8400 or send an email to mlohman@waikikihealth.org.

WAIKIKI HEALTH MATTERS



- Substance Abuse Treatmen
- Iobacco Cessation
- Native Hawaiian Healing
- Optometry
- Care Coordination
- Medical Nutrition Therapy
- Emergency Shelter
- Homeless Youth Services
- Outreach Medical Services

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