

**2017 ANNUAL REPORT** 

With 2016 Financial & Donor Data

WAIKIKI HEALTH

MEDICAL & DENTAL + BEHAVIORAL HEALTH + SOCIAL SERVICES

**50** YEARS 1967-2017

#### **WAIKIKI HEALTH**

#### **Our Mission**

The mission of Waikiki Health is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

#### **Our Vision**

Waikiki Health provides compassionate healing and expert care that result in improved health and quality of life for all in our island community.

#### **Core Values**

We are committed to providing the highest quality care and services to our island community.

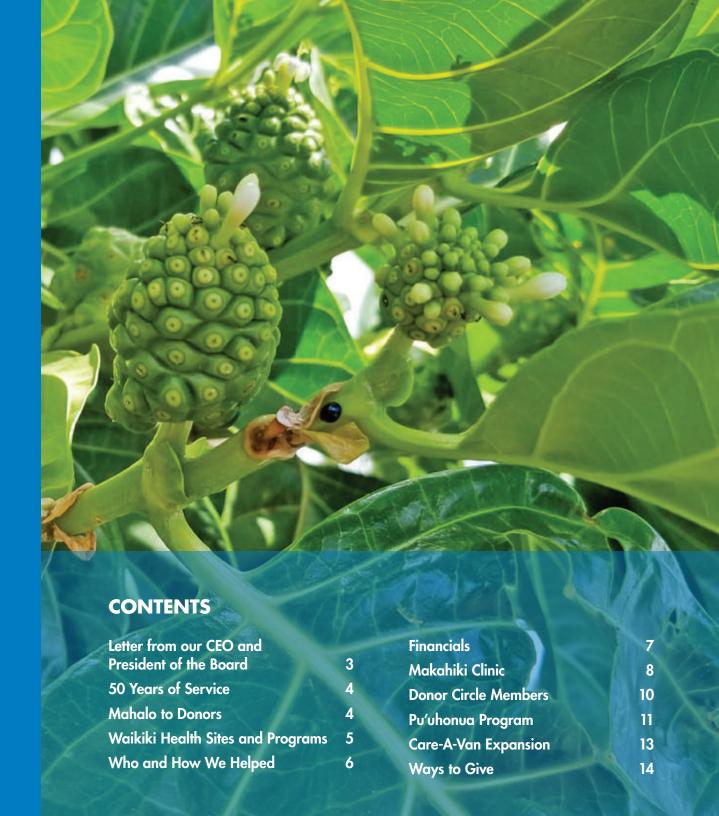
We believe that respect is the foundation of our interpersonal relationships.

We maintain empathy and kindness, treating everyone as ohana.

We are creative and flexible in meeting community needs.

We help empower others to reach their highest potential.

We are accountable to the community we serve and to each other.



### Letter from our Chief Executive Officer



The past year has been another one of change and excitement! In April 2017, we celebrated our 50th year as a community health center with a fun-filled gala. In response to the increased demand for services among our patients, as well as the influx of new patients, we expanded the clinical space at our Makahiki Clinic. We built-out the third floor, adding eleven additional exam rooms along with office and laboratory space. We are augmenting our primary care services with minor surgery and are increasing accessibility to our optometry services.

At our annual conference of the National Association of Community Health Centers, in Washington DC, we had the unique opportunity to meet with a few

Congressional committee representatives. This has been particularly helpful as we navigate the health care arena.

During the past year, we have begun reaching out to incarcerated individuals who are re-entering the community. Our staff is working diligently to ensure that their healthcare and shelter needs are being met. Finally, our Care-A-Van clinic was converted to a primary care clinic, serving all people whether homeless or not. We are building capacity at that site as well.



### Letter from our President of the Board



As we celebrate 50 wonderful years of serving the Hawaii community, let us not forget the people who made it all happen. Our mission of assuring access to quality health care for underserved individuals, families and children who have few, if any, alternatives for affordable health care could not be accomplished without strong leadership, a mission driven staff, our many volunteers and our generous donors.

At a time when our nation's healthcare system seems to be directionless, Waikiki Health stands out as a beacon of hope ready to help those regardless of their ability to pay. With our three comprehensive medical and behavioral health

sites and four sites providing medical care with a special focus, Waikiki Health serves a variety of needs including two serious issues we face today, homelessness and substance abuse. The word "Community" does not get lost in health center. We encourage you to read our annual report and decide for yourself the value that we bring to "OUR" community. Mahalo!

President, Waikiki Health Board of Directors

### **Board of Directors**

#### **Board Officers**

Howard Lee	President
Charles David Dreher*	Vice President
Scot Sterenberg	. Treasurer/Chair, Finance Committee
Ashley Noji	Secretary
	Chair, Governance Committee
Thomas Shuichi Namiki, MD	Chair, Quality Assurance
Robert F. Gentry*	Chair, Human Resources
Phyllis Dendle	Chair, Marketing & Development
Paul Kaleolani Smith*	Chair, Advocacy Committee

#### **Board Members**

Phil Acosta Barbara Bryan Janet Montgomery\* Kaiwi Coakley\* **Edward Springer\*** Lillian T. Tsang\* Wing Yeung, MD\*

\*Health Resources & Services Administration (HRSA) requirements: The Board, elected annually, consists of up to 20 members representing diverse backgrounds. More than half of the Board members "shall be active consumers" of the health center's primary care services, according to the U.S. Department of Health and Human Services Bureau of Primary Health Care.

### Waikiki Health Leadership

Sheila Beckham, MPH	Chief Executive Officer
Elliot Kalauawa, MD	Chief Medical Officer
Todd Okamoto, MBA	Chief Financial Officer
Bernice Peller, MHRM	Chief Administrative Officer
Kent Anderson, CVM	Chief High Risk Services Officer
Mary Beth Lohman	Chief Marketing & Development Officer
Conrad Moreno, PhD	Behavioral Health Director
Darlene Kaahaaina	Director of Nursing
Francine Dudoit-Tagupa	Director of Native Hawaiian Healing
	Dental Director
	Director of Operations
Jason Espero, MPA	Director of Homeless Services
Tammy Kai, RPh	Pharmacy Director
	Director of Patient Services
	Associate Clinical Director
	Executive Office Coordinator
Liz Makarra	Director of Emergency Operations &
	Community Wellness

### Reaching For The Stars: 50 Years of Service

On April 22, 2017, Waikiki Health celebrated its 50th birthday in grand style at the Hilton Hawaiian Village with our "Reach for the Stars" Fundraising Gala. Nearly 400 community supporters, donors and employees (47 in all!) came out to join in the festivities. The evening was



full of glitz and glamour, and launched with cocktails, hors d'oeuvres, live acoustic music. Our silent auction included more than 60 items ranging from \$50 gift certificates up to several stay-cation packages valued from \$700 to \$2,200 each.

Francine Dudoit-Tagupa, Director of Native Hawaiian Healing, started the program by performing the traditional Oli, followed by warm opening remarks from our board member, Phyllis Dendle. A special historical video also was shared with the audience, illustrating our humble beginnings and where we are today.



The evening's award presentation, honoring the legacies of Healthcare Giants, Dr. Max Botticelli, Dr. Irwin Schatz and Dr. Neal Winn, commenced with opening remarks from CEO Sheila Beckham, followed by heart-felt comments about each "giant" by CMO Dr. Elliot Kalauawa. Family representatives for the legacy honorees were on-hand to receive the awards, including Senator Brian Schatz and his brother, Stephen, on behalf of their father, Dr. Irwin Schatz.

Our anniversary was supported by a total of 22 corporate sponsors who purchased table packages starting at \$3,000

up to \$7,000. Individual donors (and staff) also supported the fundraiser by purchasing tickets for \$150. On April 22, Waikiki Health's mission was shared with a diverse new group of potential donors present in the audience, providing new opportunities for future support – going beyond our traditional donors and Reaching for the Stars. Mahalo for your support!







# Mahalo to Donors

(For your donation in 2016)

By supporting Waikiki Health through your monetary and in-kind donations, you help us succeed in our mission to provide health and social services to everyone in our community, regardless of ability to pay. Thank you for your generous support.

#### **INDIVIDUALS & FAMILIES**

#### Over \$20,000

Mr. & Mrs. Rosanna & Peter Hsi Mr. Guy Kirkman

#### Over \$10,000

Ms. Sheila Beckham Dr. & Mrs. Elliot Kalauawa

#### \$5,000 - \$9,999

Ms. Nancy Makowski

#### \$2,500 - \$4,999

Dr. & Mrs. Tom Namiki

#### \$1,000 - \$2,499

Ms. Paula Aurio

Dr. Ann B. Catts

Dr. & Mrs. Jonathan Cho

Ms. Phyllis J.B. Dendle

Mr. Peter Drewliner

Ms. Katherine Ellwood

Ms. Phyllis Friedman

Ms. Lisa Gainsley

Ms. Kay Reed Goodsill

Col. Harold E. Jensen

Dr. Henry Lau

Ms. Margaret McLeod

Mr. Donald Murphy

Mr. Todd Okamoto

Mrs. Barbara Schatz

Ms. Jeri Simons

Mr. Michael Smith

Mr. Kevin Stinson & Mrs. Jane Stinson

Mr. & Mrs. Leslie R. Usui

Ms. Julie Trees Watumull

Mr. John A. White &

Mrs. Yoko Hayami-White

Mr. & Mrs. Kurt Winner

Mr. & Mrs. Stanley Zisk

#### \$500 - \$999

Anonymous

Mrs. Jeanelle K. Ahuna Mr. George "Kent" Anderson Mr. George Arakaki

Mr. Daniel Barnett

Mr. Randy W. G. Ching

Mr. & Mrs. Herb Conley

Mrs. Francine Dudoit-Tagupa

Ms. Sarah E. Fincke

Ms. Jane Goodsill

Ms. Betty Lou Larson

Mr. William Lawrence

Mrs. Carol Lee

Ms. Cheryl J. Leong

Mrs. Mary Beth Lohman

Mr. & Mrs. Cheong Lum

Ms. Linda Masuda

Mr. John E. McComas &

Ms. Christine M. Kobayashi

Dr. Conrad Moreno

Mr. Edward Nakagawa

Ms. Janeen Ann A Olds

Mr. Chad Pata

Ms. Bernice Peller

Mr. Lon Polk

Mr. & Mrs. David Powell

Dr. & Mrs. Tom Reppun

Ms. Heidi Rian

Ms. Sue Savio

Mr. Michael Schnake

Mr. Vaughn Victorino &

Mr. Eric Fujimoto

Mr. & Mrs. Perry White

Col. & Mrs. Wendell M. Y. Wong

Mr. Michael Wood

Ms. Carol Jean Yakuma

Mr. & Mrs. Richard Young

#### \$250 - \$499

Mr. John Alexander

Ms. Jane Anderson

Ms. Ruby Au

Mr. Barry John Baker

Ms. Reagan Bell

Mr. Michael Bornemann Mr. & Mrs. Daniel B. Boylan

Mr. Frederic Brossy, Jr.

Mrs. Pauline Chang

Mr. & Mrs. James M. Fobel

Mr. & Mrs. Kenneth Forbes

Dr. Aimee Franson

Mr. Robert & Mr. Dennis Gentry

Mr. Ellis Goto

Mr. Romy Guerrero

Mrs. Lyla Guinan

Ms. Lisa Halvorson

Ms. Marie M. Hatfield, Esq.

Mr. David Hoover Jr.

Mr. & Mrs. Glenn Horiuchi

Ms. Shayna Inafuku

Ms. Darlene Kaahaaina

Mr. Russell Kato & Ms. Charleen Aina

Ms. Elspeth J.C. Kerr

Dr. Laurence N. Kolonel

Ms. Evelyn Lam

Mr. and Mrs. John Ledesma

Mr. & Mrs. Howard Lee

Mr. Steve Levinson

Drs. Kevin Lui & Elna Masuda

Mr. & Mrs. Eric D. Lund

Ms. Sanae Moikeha

Ms. Jan Montgomery & Ms. Marya Grambs

Mr. & Mrs. Mark Murashige

Ms. Iris M. Nakama

Mr. Frank Nakamoto

Ms. Kathryn M. Omine

Ms. Deborah Park

Ms. Jean E. Rolles

Mr. Louis Rosof

Mr. & Mrs. Puonapun Sananikone

Ms. Michelle Scott

Mr. & Mrs. Howard Segawa

Ms. Lisa A. Shigemura

Mr. Glenn Silva

Mr. & Mrs. Tamotsu Tanaka

Mr. & Ms. Steven A. Tom

Ms. Robynette Wong

Dr. Theodore York Mr. & Mrs. Rocky Young

Mr. Jason Yu

Ms. Marilyn Zilber

Continued on page 6



### Waikiki Health Sites and Programs

Waikiki Health's primary care clinics and program sites offer affordable, high quality care in culturally-competent, welcoming environments. Three Waikiki Health clinics—Ohua Clinic, Makahiki Clinic and Care-A-Van Clinic—have achieved the highest level of recognition as a Patient-Centered Medical Home (PCMH). The PCMH offers comprehensive, patient-

centered and coordinated care; helps to facilitate partnerships between patients and their physicians, and when appropriate, includes the patient's family as a support team; ensures consistent quality and ongoing care through integrated health care monitoring systems, along with the meaningful use of electronic health records and care management.

Ohua Clinic (277 Ohua Avenue in Waikiki, 808-922-4787) offers the community a Patient-Centered Medical Home, targeting underserved populations. Comprehensive, fully integrated services include primary and preventive medical care, behavioral health, substance abuse treatment, tobacco cessation, medical nutrition therapy, HIV and Hepatitis C primary and preventive care, obstetrics/gynecology, chronic disease management, pharmacy services (808-791-9310) and Native Hawaiian Healing. Our Education and Counseling Center, situated adjacent to Ohua Clinic, provides teambased care coordination to improve health outcomes.

The Harry and Jeanette Weinberg Makahiki Clinic (935 Makahiki Way in McCully-Moiliili, 808-922-4787) is our largest clinic with 19 medical exam rooms. The facility provides medical, behavioral health services, optometry, a dental clinic (808-739-7346) and pharmacy (808-739-7363).

**PATH Clinic** (845 22nd Avenue in Kaimuki, 808-791-9390) is situated on the campus of Salvation Army Family Treatment Services (SAFTS). Our women's clinic, provides obstetric/gynecological care, primary medical care, case management and educational activities targeting pregnant and parenting women with a history of substance use. Patients are often homeless or have been incarcerated.

**Next Step Shelter** (Pier 1 off Forrest Avenue in Kakaako, 808-585-8800) follows the Housing First model to expedite our homeless clients' transition to permanent housing, followed by "wrap-around" medical, behavioral health and social services as needed. Shelter members are offered job training, financial literacy classes and other support.

Care-A-Van Clinic (3020 Waialae Avenue in Kaimuki, 808-922-4787) provides primary medical care and behavioral health counseling. The clinic is open to the general public.

**Youth Outreach (YO!)** (415 Keoniana Street in Waikiki, 808-942-5858) is the only resource in Oahu providing homeless teenagers and young adults with comprehensive medical and social services combined with caring and nonjudgmental support. We provide meals, shelter assistance, medical services, job training and educational opportunities. YO! is jointly operated with Hale Kipa, a youth social services agency.

**Friendly Neighbors** (808-926-8032) recruits and trains volunteers to provide companionship and other assistance free of charge to Waikiki seniors age 60 and older, enabling our clients to remain in their own homes for as long as possible. The program provides help with shopping, phone call reassurance, light housework and/or meal preparation.

#### HEIS: HIV/Hepatitis C Early Intervention Services (808-791-9387)

helps clients reduce their health risks and promotes tobacco cessation, serving clients at our partner agencies' substance abuse treatment sites.

**Integrated Behavioral Health Care** (808-922-4787) provides outpatient individual therapy, group therapy and care coordination services at each of our primary care clinics. Our behavioral health providers recognize the importance of treating both the mind and body as a whole, therefore are committed to working with clients to realize both their medical and psychological goals.

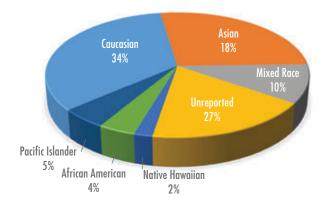
**Native Hawaiian Healing** (808-922-3776) provides traditional Native Hawaiian healing practices including Lomilomi (Hawaiian massage), Ho'oponopono (conflict resolution), La'au Lapa'au (herbal medicines), plus educational counseling combining the above treatments with exercise, fitness and nutritional training.

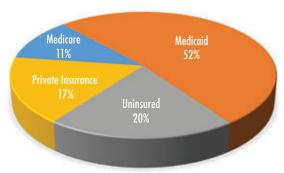
**Pu'uhonua – "a safe place of healing"** (808-922-3776) provides pre- and post-release assistance to inmates of Oahu correctional and prison facilities to help reduce recidivism and facilitate the inmates' transition back to the community. Our Director of Native Hawaiian Healing, Francine Dudoit-Tagupa, is the Pu'uhonua Program Director.

Executive Offices are located at the Ohua Clinic, 277 Ohua Avenue, Honolulu, HI 96815. Administrative Offices, including Preventive Health, Emergency Operations, Community Wellness, Finance, Patient Billing, Human Resources, IT Support, Call Center, and Marketing & Development, are located in commercial space at 2002 S. King Street, Suite 200. The mailing address for donor relations remains at our Makahiki Clinic, 935 Makahiki Way, Honolulu, HI 96826.

### Who We Helped

Total patients served in 2016: 11,054





## How We Helped

Types of service	Number of visits
Medical	28,630
Dental	4,077
Behavioral health	5,801
Substance abuse	1,994
Other medical	2,248
Non-medical	6,045
Total visits	48 <i>,</i> 795

#### \$100 - \$249

Mrs. Gladys Aanerud

Ms. Joyce C.B. Almodova

Mr. Larry Anderson

Ms. Estrella Arquines

Mr. Yoshito Asato

Mr. & Mrs. Vincent T. Barnwell

Ms. Alma Barton

Mr. Brooks Glenwood Bays, Jr.

Mr. & Mrs. Kim Beasley

Dr. & Mrs. Byron Bender

Dr. Conrad Bernisto

Mr. Shawn Bishop

Ms. Mary Bitterman

Ms. Alice Botticelli

Ms. Regina Brack

Ms. Katherine Brodhead

Mr. John Brogan

Mr. & Mrs. Philip R. Brown

Ms. Barbara Bryan

Ms. Eileen Bull

Mr. & Mrs. Dennis Burns

Mr. & Mrs. J. Frisbee Campbell

Mr. & Mrs. Derrick Campos

Ms. Linda R. Carlson

Mr. & Mrs. Peter Carson

Mr. & Mrs. Richard Carvalho

Mr. Gary Chang

Ms. Martha E. Chantiny

Mr. & Ms. Richard B. Chapman

Mr. & Mrs. Char

Ms. Susan L. Ching

Mr. & Mrs. Jeffrey H. Cochrane

Mr. William Comerford

Mr. Dorian Cuccia

Dr. Rachel DiPasquale

Ms. Patricia A. Dubois

Mr. & Mrs. Paul Dumas

Ms. Elizabeth A. Dunham

Ms. Marion Ewan

Ms. Eleanor Fahrenwald

Mr. Robert I. Faris &

Ms. Melanie M. Lau

Ms. Dawn A.L. Farm-Ramsey

Ms. Anita Felipe

Ms. Maria G. Felix-Neal

Dr. Timothy Fern

Ms. Eunice Fong

Dr. Lee Francis & Ms. Michelle Gittler

Mr. & Mrs. Fred Froberg Harvey

Ms. Jill R. Fujino

Ms. Amy Fujino

Mr. & Mrs. Edward F. Furukawa

Mr. Richard Galana

Mr. & Mrs. Rene Galletti

Mr. & Mrs. Glenn K. Ganeku

Rev. Dr. Gerald Gifford, II

Ms. Violet Anne Golden

Ms. Judith Goldman

Dr. Norman Goldstein

Mr. Carlos Gonzales

Ms. Cynthia Goto

Ms. Raina Griga

Mr. James Gusukuma

Mr. & Mrs. George Honjiyo

Ms. Karen Honma

Mr. Walter Horie

Ms. Jessamy Hornor

Mr. & Mrs. Robert K.Y. Hu

Ms. Ellen Humphrey

Dr. & Mrs. David Huntley

Ms. Anne E. Hyde

Ms. Allison Ikeda

Ms. Michelle Ip

Mr. & Mrs. John Isabelo

Mr. Noboru Harold Izumigawa

Mr. Ashwani Jain

Ms. Andrea Jepson

Col. Edward A. Jurkens

Mr. Richard Kaai

Ms. Tammy Kai

Mr. Kurt Kajiyama

Ms. Maurice Kalaau

Ms. Karen Kam

Mr. Eugene H. Kamimura

Mr. & Mrs. Henry Kanehailua

Mr. & Mrs. Steven Kanemoto

Ms. Hisayo Katsumoto

Mr. & Mrs. Walter Kawamoto Ms. Kathryn Matayoshi

Ms. Stella Matsuda Ms. Cynthia K. Matsunaga

Mr. Earl Kubota

Ms. Evelyn Lance

Ms. Lindsey Lau

Mr. Van Lee

Ms. Janice Langlass

Mr. & Mrs. Gale K.H. Lee

Mr. & Mrs. Robert Y.G. Lee

Mr. & Mrs. Justin E. Lee

Mr. Lester Nakasone

Mr & Mrs. Art Y. Lew

Mr. Lambert Lum

Dr. Suzan Ly

Mr. & Mrs. Harold Loomis

Mr. & Mrs. Michael Lum

Mr. & Mrs. Fred M. Lunt

Mr. Lionel Machado

Ms. Malia Mallchok

Mr. Benjamin Mann

Ms. Sharon K. Maeda

Ms. Elizabeth Makarra

Mr. & Mrs. John Margenau

Mr. & Mrs. Thomas C.H. Lum

Mr. Clayton Kunitake

Ms. Kathy Kwiecienski

Mr. Ronald K. Matsuo

Mr. Mack Matsuura

Mr. Kenneth Matsuura

Mr. Earl McDaniel Mr. Bruce McEwan

Mr. Michael McGrane

Mr. & Mrs. Richard S. Nagamine

Mr. & Mrs. Michael Nakata

Continued from page 4

Ms. Mary Adamski

Ms. Patsy Akagi

Ms. Katherine Araujo

Mr. & Mrs. Marshall Ballou

Ms. Gigliola Baruffi

Ms. Shei-yu Bunch

Mr. Yi-Chuan Ching

Dr. & Mrs. Michael Chun

Mr. & Mrs. Eben Chun

Dr. John J. Cogan

Ms. Rebecca Covert

Ms. Delores M. Curtis

Mrs. Paula De Morales

Mr. Charles David Dreher

"Amidst change and sometimes uncertainty, I have seen our center grow with our mission, values and beliefs. Our patients embody the spirit of our center, and the culture of our workers continue to adapt and change to fit patient needs."

Jeanelle Ahuna, PA Associate Clinical Director

Ms. Margery Hamai

Ms. Ian Hanashiro Dr. Jean Hankin-Jones

Ms. Mary Harbold Ms. Anne Hartman

Ms. Florence Y.F. Hee

Mr. Gregory Henschel Ms. Cynthia Hew

Mr. William Hewak Mr. Ralph Hiatt

Mr. Howard S. Higa Mr. & Mrs. Charles A. Higa

Mr. Han P. Hing

Mr. & Mrs. Martin Hirsch Mr. & Mrs. Gary Hogan

Dr. Emily Khaw Ms. Shirley S. Kidani Mr. & Mrs. Lawrence Kimata Ms. Maurine King Dr. & Mrs. Robert L Kistner Mr. Henry Kitagawa Ms. Nancy Klaschka Councilmember Ann Kobayashi Ms Suzanne S. Kobe Ms. Jo Ann Kocher Mr. & Mrs. John Komeiji Mr. & Mrs. Cary K. Kondo

Mr. & Mrs. Joseph L. Krahulik

Ms. Patricia Kearns

Ms. Audrey Keller

Ms. Arlene D. McMurtray Ms. Ann C Merrill C.I. Merrill & Mike Merrill Mrs. Bernadine Miller Mr. & Mrs. Albert Minn Mr. Mark Mitsuyasu Mr. & Mrs. Roy Miyahira Ms. Alison A. Miyasaki CPA Ms. Jean Miyashiro Mr. Kenny Mochizuki Mr. & Mrs. Arthur Mori Mr. & Mrs. Lawrence Mun Mr. & Mrs. Marc A. Munden Mr. James Murray Ms. Charlotte Nagoshi Mr. & Mrs. Wayne K. Nakai Mr. Tai Nakata Mr. Harry K. Nakayama

Mr. & Mrs. Norman Nam Ms. Sharon Narimatsu Mr. & Mrs. Alvin Narimatsu Mr. & Mrs. Clayton Nascimento Ms. Karen Nielsen Ms. Leone K. Nihoa Ms. Ruth Ninomiya Mr. Charles Nishida Mr. & Mrs. Harold Okimura Dr. Sada Okumura & John Drouilhet Mr. Herbert Olivera Dr. Joseph H. O'Mealy Ms. Karen Ono Mr. & Mrs. Wendell Perry Ms. Helen Y. Pierce Mr. & Mrs. Duane Preble Mr. Redfield Proctor Ms. Alejandra Ramos Ms. Judy A. Rantala Mr. Chaitanya Reddy Mr. John Richardson Ms. Leslie A. Ringuette Mr. Donald J. Riseborough Mr. & Mrs. Alfred Rivera Ms. Carroll Robinson Ms. Carla Robinson Ms. Joan Rohlfing Mr. & Mrs. Alan W. Rowland Ms. Winona E. Rubin Ms. Ruey J. Ryburn Mr. Itsuo Saito Ms. Marni Sakumoto Ms. Kathleen Sands Mr. & Mrs. Francis Santos Mr. Kenn Saruwatari Mr. Bryan Sasaki Mr. Sam Schank Mr. Michael Schmalle Mr. Albert I. Schutz Mr. & Mrs. Justin Seguirant, Jr. Mr. & Mrs. Richard Sekiya Ms. Miriam Sharma Ms. Laura Sherrill Mr. Dennis Shimane Mr. Wayne T. Shiroma Mr. Richard Shozuya Mr. Clifford Silverstein & Ms. Carolyn Klein Mr. & Mrs. Douglas C. Smith Mr. Michael Sonson Mr. & Mrs. Raynard Soon Ms. Louise South

Mr. Edward Springer

Ms. Laura Staley Ms. Jessica Steward Mr. & Mrs. Jeffrey Sue Mr. Nathan Sult Mr. Clyde Sumida Mr. James Szyper Ms. Teruko Takara Mr. Paul Takata Mr. Milton M. Tamanaha Mr. Jay Tamashiro Mr. & Mrs. Gene H. Tani Ms. Brittany Tauiliili Ms. Doris Taylor Mr. & Ms. Robert W. Tellander Ms. Jacque Tellei Mr. & Mrs. Myron K.L. Tom Mr. Paul Tomonari & Mr. Gerry Tomonari Ms. Lynn Toyofuku Dr. Charlotte Trotter Wen-Wei Tsang Mr. & Mrs. Richard H.Tsuruda Ms. Mary Ellen Tulabut Ms. Nelly Uehara Ms. Dorothy Umeda Ms. Gloria Uslan-Milo Ms. Floraine Van Orden Mr. Carl Varady Mr. Alexander Vuving & Mr. Ha Doan Mr. & Mrs. John C. Walker Jr. Mses. Martha & Marilyn Waterhouse Mr. Joseph Wee Mr. Eldon L. Wegner Mr. Lyndon Wester Ms. Marsha L. White Ms. Lorene Wilkerson Mr. William W. Wilson Ms. Beverly O. Winber Mr. William K C Wong Dr. & Mrs. Calvin Y. Wong Ms. Galina Wong Mr. Louis P. Xigogianis Mr. & Mrs. Kingo Yamada Mr. & Mrs. Raymond Y. Yamada Mr. Clyde Yamada Mrs. Alice Yamasaki Ms. Nancie A. Yanagihara Mr. Douglas Yee Dr. Wing Yeung Ms. Leatrice Yokoyama

Mr. & Mrs. James H. Yoshida

Mr. Lloyd Yoshikawa

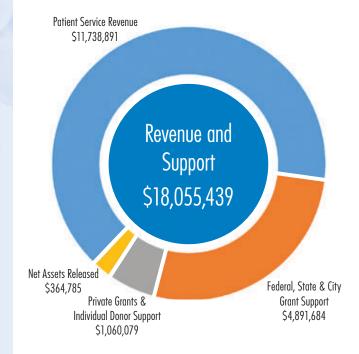
Dr. & Mrs. Miles Yoshioka Mr. Gordon Blailes Mr. Milton & Dr. Jonna Zane Mr. & Mrs. Frederick A. Zane **Under &100** Mr. & Mrs. Roy K. Abe Mr. Lawrence Afuso Ms. Catherine Agor Mr. & Mrs. Christopher Agorastos Ms Jameliza Aguda Mr. & Mrs. John S. Ah Chick, Jr. Ms. Kiran Ahuja Ms. Dustine Aiu Mr. & Mrs. Richard Akimoto Mr. & Mrs. Gordon K. Akiona Ms. Cathrin Alafanso Ms. Maile Alcos Mr. Ing Aleaga Ms. Lucinda Alvarico Mses, Charlene & Lurline Amell Ms. Diane Amuro Ms. Katherine E. Andre Mr. Abel Anien Mr. & Mrs. Richard S. Aoki Mr. & Mrs. Edward Apo, Jr. Mr. Victor Y. Aragaki Ms. Carol Aramaki Ms. Porsha Arnold Ms. Taylor Arthur Mr. Darrell Asato Mr. & Mrs. Evan M. Asato Mr. Kenneth K. Asato Ms. Charlene A. Asato-Nitta Mr. Roy C. Ashitomi Mrs. Leburta G. Atherton Ms. Terri Atsuko Tanji Ms. Bobbisue Backers Ms. Louisa Bahilot Ms. Liza Baker Ms. Noelani Balai Mr & Mrs Milton Beamer Ms. Patricia L. Beck Mr. Earl N. Bell Ms. Larina Benitez Mr. Charles D. & Ms. Liana L. Benn Ms. Virginia Bennett Ms. Margaret F. Bergman Ms. Sheila Berman Mr. & Mrs. Paul Bienfang Dr. & Mrs. Gary Bilyk Dr. Sharon Shay Bintliff, MD Ms. Jasmine Bio

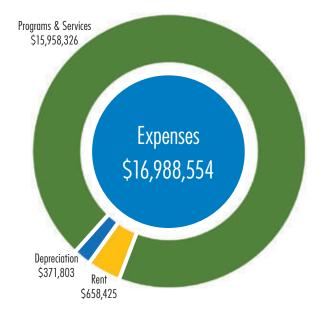
Ms. Louise M. Black

Mr. Donald C. Blaser Ms. Laurel Blatchford Mr. Shawn Blosser Ms. Anna Bombita Mr. & Mrs. John C. Bomke, Jr. Mr. Rafael Bonilla Ms. Edwina Booth Mr. Rendell Bourg Ms. Mary Bowers Dr. Mark Brasher Mr. Michael Braxton Ms. Dianne Bright-Tosie Ms. Linda Brodhead Mr. Ronald Brown Mr. David Brown Ms. Margaret Buchwach Mr. Wayne Buente Ms. Vicki Bungo Mr. & Mrs. Clive Cabral Mr. Henry W. Calamayan Ms. Lorele Caliedo Ms. Jean R. Camara Mr. & Mrs. Dante Carpenter Mr. Dan I. Carpenter & Ms. Sue Yamane-Carpenter Mr. Kevin Carr Mr. & Mrs. Paul R. Cassiday Mr. Robert Castro Ms. Jennie L. Chadbourne Mr. Robert Chambers Ms. Carol Chamnev Lee Ms. Ruchita Chand Ms. Althia Chandler Ms. Josephine Chang Mr. Walter T.C. Chang Mr. Stephen Chang Mr. Howard Chang Mr. & Mrs. Clayton K.T. Chang Mr. Wayne K. Chang Ms. Teresa Chao Ms. Aileen K. Char Ms. Ianet Char Ms. Claudie Charnin Ms. Amy Cheng Ms. Casha Chillemi Mr. & Mrs. Eric L. Ching Mr. & Mrs. Donald W.K. Ching Ms. Lynette Chinn Mr. & Mrs. Richard M. Chiogioji Mr. Usong Cho Mr. Elliott T.K. Chong

Continued on page 8

### Financials (year ending 12/31/16)





### Makahiki Medical and Dental Clinic

Makahiki Medical & Dental Clinic transformed its entire third floor - previously housing administrative offices - into 11 additional new exam rooms, a behavioral health counseling office, a labs area, providers and clinical support staff offices, optometry offices, and additional patient service areas. Together with the facility's 8 existing exam



rooms on the 2nd floor, Makahiki is now the largest clinic within the agency, housing 19 medical exam rooms, 7 dental operatories, plus our full-service pharmacy on the third floor.

Construction, which started in January, was complete July 3, at which time CEO, Sheila Beckham, Native Hawaiian Healing Director, Francine Dudoit-Tagupa, and Director of Operations, Jay Tamashiro, participated in a traditional Hawaiian blessing. Once fully staffed, the 3rd floor will have 9 new healthcare employees, plus 2 additional full time MDs. Marketing efforts to drive new



patient traffic to the Makahiki Clinic included revised commercials on KGMB/ KHNL TV, direct mail pieces to the surrounding neighborhoods, an ad in Honolulu Family Magazine's "Back to School" issue. plus local press coverage in Pacific Business News. Waikiki Health's Director of Operations, Jay Tamashiro, had been working on the logistics for this project since October of 2016, and funds to support the initiative came from private donations and patient service revenues.

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Continued on page 12

### Pu'uhonua – "a safe place of healing": Pre-/Post-release Assistance to Oahu Inmates

Waikiki Health's "Pu'uhonua" initiative provides a support system of education and encouragement to inmates – targeting Native Hawaiians and Pacific Islanders – incarcerated in Oahu correctional facilities and prisons. While "Pu'uhonua" is presented in a cultural framework, it is designed to inform, motivate and inspire any inmate. The program reduces barriers to accessing services and provides tools for achieving success.



Waikiki Health's Director of Native Hawaiian Healing, Francine Duduoit-Tagupa

The "Pu`uhonua" pilot was developed and implemented in 2016 by Waikiki Health's Director of Native Hawaiian Healing, Francine Dudoit-Tagupa. "Aunty Fran" provides health education interventions to Oahu inmates,

helping them create their "Going Home Plan for Success." She is accompanied by a Waikiki Health insurance eligibility specialist, who informs inmates about their health insurance options, and helps them apply for insurance, SNAP, Social Security, state IDs, birth certificates, and other needs, so that upon release the inmate's applications can be submitted promptly. Inmates are offered a medical home at Waikiki Health, and provided linkages to Waikiki Health's Next Step Shelter, job training programs, and other resources.

A collaboration with many other partners, "Pu'uhonua" aims to reduce recidivism, encourage community reintegration, promote family reunifications whenever possible, and break the cycle of incarceration. "Pu'uhonua" has achieved the following results: (July through December 2016): 830 inmates received health education interventions; and 467 released inmates found a medical home at Waikiki Health.

Aunty Fran has served as Waikiki Health's Director of Native Hawaiian Healing since 1998, is a member of the agency's Leadership Team, and has been a Registered Nurse and Native Hawaiian Healing Practitioner since 1978. She has achieved more than 15 years of education and over 25 years of practice in healing modalities of Lomilomi, Ho'oponopono, La'au Lapa'au and La'au Kahea. She also serves as a Cultural Advisor for the Board of the Chaminade School of Nursing.

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Mr. Kaleb Glass Ms. Tivona Levinthol

> Ms. Zoe Lewis Ms. Tooa Liki

Ms. Mary Beth Lohman

Dr. Suzan Ly

Ms. Jenny Ly

Ms. Elizabeth "Liz" Makarra

Ms. Sharon Malloy

Mr. Mervin Marengo

Mr. James Maruyama

Ms. Lorie Matsuoka

Ms. Ana Melino

Ms. Rachelle Meza

Ms. Susan Miller

Ms. Ku'ulei Mirura-Fahling

Ms. Mari Miyoshi

Ms. Shatia Moore

Ms. Leeann Moore

Ms. Cheryl Moreno

Dr. Conrad Moreno

Mr. Troy Moreno

Ms. Tasha Morita

Ms. Lotoa Nagaseu

Mr. Tai Nakata

Mr Mark Nartatez

Ms. Rose Navarro

Mr. Alen Ngai

Ms. Mayla Ngirausui

Ms. Renee Nunies

Ms. Jasmin Oania

Mr. Todd Okamoto

Mr. Ikaika Olds

Mr. Herb Olivera

Ms. Naryvel Pamplona Ms. Ronne Partoriza

Ms. Claire Pascua

Ms. Shanalynese "Ashley" Pascua

Dr. Ahoora Payam

Ms. Bernice Peller

Ms. Misty Perreira Ms. Brandie Perreira

Ms. Ianis Pessetto

Ms. Cassie Placido

Ms. Forsyth "Girlie" Ramos

Mr. Ramel Ramos

Ms. Kayla Ranga

Ms. Mahealani Raymond

Mr. Andrew Robles

Ms. Nicole Rodriguez

Mr. Kathleen Roper

Mr. Aaron Ruddick

Ms. Hiromi Saito

Dr. Daniel Saltman

Mr. Paul Samiano

Ms. Rachel San Diego

Ms. Jonnette Santos

Dr. Florian Sattelmacher

Ms. Michelle Scott

Dr. Sarah Seablot

Ms. Kira Sigal

Ms. Santiryna Sonis

Ms. Michele Spacek

Ms. Jane Stinson

Ms. Elisapeta "Liz" Sua

Ms. Ernani "Nani" Sumaoana

Ms. Erin Suzuki

Dr. Kiran Syed

Mr. Jared "Jay" Tamashiro

Ms. Jennifer Tanaka

Mr. Kapua Tani

Ms. Brittany Tauiliili

Ms. Jacque Tellei

Ms. Kelly Temple

Ms. Denise Terry

Ms. Dominoe Tolentino

Ms Kei Wee

Ms. Eddine Wells

#### Continued from page 11 (in-kind gifts from individuals)

Ms. Peyten Gebhard

Mr. Robert & Mr. Dennis Gentry

Mr. Donald Gloeb

Ms. Raynettte Gurney

Ms. Dori Gusman

Ms. Hadil

Mr. Dwight Hamai

Ms. Marcia Hamilton

Ms. Clare Hanusz

Ms. Linda Harrington

Ms. Ulla Hasager

Ms. Cathy Hedges

Ms. Misty Henderson

Ms. Colleen Heyer

Ms. Laura Higaki

Mr. Jared Higashi

Mr. Han P. Hing Mr. Pat Ho

Ms. Alma Ho

Mr. Chris Hona

S. Hossain Ms. Tomoko Hotema

Mr. Bina Howenstein & Mr. Mike DeBell

Ms. Lesley laukea

Ms. Shannon Ibarra

Ms. Robin Isobe

Mr. Richard Iwata Ms. Dalel Ielizi

Mr. & Mrs. Thomas Joaquin

Ms. Terry Johnston

Ms. Caroline Julian-Freitas

Mr. Steven Kaaihue

M. Kaguni

Mr. Kurt Kajiyama Ms. Claudia Kamae

Ms. Tara Kamoe

Ms. Mindy Kapaona

Ms. Marjory Kawahara

Ms. Sharlene Kaya Ms. Maureen Kelly

Ms. Alice Kim

Mr. Robert Knowlton Mr. Stuart Kodish

Ms. Faith Kogami Ms. Donna Kowalczyk

Ms. Lynette Kumalae

Mr. William Lacy Mr. Norrin Lau

Mr. Andrew Lee Ms. Melody Levy

Mr. Scott Loos

Mr. & Mrs. Michael Lum Ms. Andie Machida

Ms. Sharon MacQuoid

Ms. Shirley Maeshiro

Ms. Andrea Lynn Maggard

Ms. Ginger Mayehara

Ms. Samantha Meehan-Vandike

Ms. Andrea Messer

Mr. Atsuko Meyer

Mr. Aiken Mitsumori

Ms. Lea Nakamura Ms. Judy Nakamura

Mr. Gary Ontai

Ms. Piilani Tilton

Ms. Terry Quisenberry

Ms. Anna Resich

Mr. & Mrs. Randy Rice

Ms. Kathleen Roper

Ms. Cindy Sakai

Mr. Bruno Saraiua

Ms. Brooke Schneider

Ms. Jannica Seaward

Ms. Patti Seay

Mr. Matthew Shlikas

Mr. John Smith

Ms. Stephanie Clemente

Ms. Crystal Stranger

Mr. & Mrs. Matt Sweenv

Ms. Sarah Taniquchi

Ms. Joan Matsukawa

Mr. & Mrs. Wayne Matsumoto

Ms. Bridgette McDaul

Ms. Aileen A. Mitsumori

Mr. Marc Nakamura

Ms. Aisha Frances Natividad Ms. Sherry Nishimura

Mr. Herbert Olivera Mr. Johnson Onoh

Ms. Vicki Otmani

Ms. Jeanell Oyadomari

Mr. Carmen Pita

Ms. Karen Radius

Ms. Rhonda Riggins

Mr. Michael Riley

Ms. Marni Sakumoto

Mr. Greg Sanlais

Mr. Derrick Sarmiento

Ms. Olivia Schubert

Mr. Ryan Shiraki

Ms. Alyssa Stanwood

Mr. Scot Sterenberg

Ms. Carole S Suganuma Ms. Ernani Sumaoana

Dr. Kiran Syed

Ms. Joni Tanuvasa

Ms. Jennifer Tehotu

Ms. Susan Thoele

Mrs. Kathy Titchen

Mr. Chien-Wen Tseng

Ms. Kuniko Tsuruta

Ms. Amanda Ung

Ms. Sunny Unga

Mr. Noah Unger

Ms. Katherine Valenzuela

Mr. & Mrs. Phillip Vasquez

Mr. Michael Vaughn

Mr. Walter Watanaber

Ms. Shaaroni Wong

Ms. Mary Wooley

Ms. Sylvia Wu

Ms. Shasta Yamada

Ms. Nicole Yamase

Ms. Jane Yamashiro

Ms. Sharon Young

Mr. Henry Yuen

Ms. Kimberly Yuen

#### **IN-KIND GIFTS FROM** ORGANIZATIONS. **FOUNDATIONS & TRUSTS**

AlohaCare Assistance League of Hawaii Blue Note Hawaii

Jamba Juice/Jack in the Box Central Union Church

The Church of the Epiphany

Commercial Roofing & Waterproofing

HI, Inc.

Duke's Waikiki Epiphany Episcopal Church

Gyotaku Japanese Restaurants

H.T. Hayashi Foundation

Hagadone Printing

Hawaii Alpha Delta Kappa

- Eta Chapter

Hawaii Alpha Delta Kappa

- Zeta Chapter

Hawaii Diagnostic Radiology Services

Home Project

Honolulu Country Club

Hope Chapel Kahuku **HPU Student Life** 

Island Hospice

Junior League of Hawaii

Kahala Associates

Kaiser Moanalua Oncology Clinic Kamehameha Schools - High School

Student Support Services

La Pietra School For Girls

Liang of Hawaii, Inc.

Mark Nelson

Makiki Christian Church

Mid Pacific Institute

North Star Scientific Corporation

Open Door Pharmacy

The Parish of St. Clement

Pregnancy Problem Center Rainbow Family 808

Resurrection of the Lord Catholic

Church

Sheraton Waikiki Hotel

St. Anthony School

St. John Apostle & Evangelist Church

St. Louis School

St. Marks Church

Star of the Sea Kahala Honolulu Sunrise Rotary

The Carpet Shoppe Inc.

Tikis

UnitedHealthCare Uyeda Shoe Store

Walmart Foundation Community **Grant Program** 

#### **FEDERAL**

DHHS - Health Resources and Services Administration: Ryan White HIV/ **AIDS Early Intervention Services** DHHS - Health Resources and Services Administration: Health Care for the Homeless and Medically **Underserved Populations** 

#### **Sub-Recipient of Federal**

Texas A&M (Sponsor: DHHS-PHS-Office of Adolescent Health- iTP3 ) Prevention of Adolescent Pregnancy DHHS - Health Resources and Services Administration: Ryan White Part B, HIV/AIDS Early Intervention Services

#### STATE

Dept. of Health: (Hawaii Community Foundation-managed) Hawaii Tobacco Prevention and Control Trust Fund Dept. of Health: Uninsured Grant Dept. of Health: Alcohol and Drug Abuse Division (ADAD): Early Intervention Services for HIV Dept. of Health: Eligibility Worker Dept. of Human Services: Homeless Shelter Program

#### **Sub-Recipient of State**

HPCA (Hawaii Primary Care Association)- Department of Health-1422-Prevention/Control of Hypertension and Diabetes by Healthy Lifestyle Catholic Charities Family Assesment Center - Provide Security

#### CITY

Department of Community Services: Waikiki Friendly Neighbors -Attendant Care Department of Community Services: Waikiki Friendly Neighbors -Homemakers

#### **PRIVATE SUPPORT**

AIDS Community Care Team: Essential HIV Health & Human Services AUW Impact Funding HCF: Tobacco Prevention Fund Youth Outreach - Job Training

#### **IN MEMORY OF**

Dr. Max G. Botticelli

Frances K. Brossy

Ms. Kathy Bush

Mr. Albert Carr Jr.

Ms. Marie Cash

Ms. Joyce Chang

Rev. Frank Chong

Mr. Tony Coloretti James

Mr. Jamie McClurken

Mr. Robert Kauwe

Pali J. Lee

Ms. Ethel "Dee" Leon

Ms. Pearl Lew

Mr. Joseph Luna

Mango Man Mr. Lawrence K. K. Mun

Mr Richard Neill

Mr. John F. Nielsen

Ms. Verna K. Olson

Mr. Thomas K. Oshiro Ms. Charlotte Paulson

Dr. Irwin Schatz

Mr. Mickey Selwyn

Mr. & Mrs. Mike and

Dorothy Slaughter

Ms. Mindy Starn Ho Shui Yan

#### IN HONOR OF

Dr. John Drouilhet

Ms. Emily Fern

Ms Laura G Hahn

Ms. Sue Hanson

Dr. Elliot Kalauawa

Mr. & Mrs. Don and Marion Murphy

Mr. Ikaika Olds

Mr. Mark Tawara

Ms. Ethel Teruva

St. Francis Hospice Waikiki Health Staff

### Care-A-Van Doubles Exam Rooms, Increases Staff

Waikiki Health's Care-A-Van Clinic, located in Kaimuki, recently doubled the number of its exam rooms from two to four to accommodate more patients; improved the facility's behavioral health counseling office to provide greater patient privacy; and augmented its staff, adding a physician, nurse practitioner, licensed clinical social worker, medical assistant and a patient services representative.

The Care-A-Van Clinic has achieved the status of a Patient-Centered Medical Home, Level 3, (the highest level), offering primary and preventive care to the general community, with emphasis placed on reaching those in need. The facility, which welcomes residents of neighboring Palolo, St. Louis Heights and Wilhemina Rise, is the only primary care clinic serving those areas that takes Medicaid and accepts uninsured patients.

In 2016, the Care-A-Van Clinic provided 3,628 medical and behavioral health visits to 2,229 patients.



"It's humbling to be part of an organization that has a deep connection to the community. The fact that Waikiki Health has been an integral part of serving our community is a testament to the trust our patients have for our staff and providers. I look forward to Waikiki Health's next 50 years of service." Dr. Rachel DiPasquale, Dental Director

### Ways to Give

### **Please Continue Your Strong Support of Our Mission**

Donate On-Line: Click the DONATE NOW button on our website: www.waikikihealth.org

Become a Donor Circle Member: Make your impact easily through monthly gifts - call 791-9331

Will/Planned Giving: Leave a legacy of support for Waikiki Health - call 791-9331

Gift of Stock: Help Waikiki Health serve more people in need - call 791-9331

Match Your Gift: Ask your employer if they have a matching gift program - call 791-9331

Volunteer Your Time: Companionship, support for Waikiki seniors – call 926-8032

Office Assistance – call 738-9356 • Next Step Shelter – call 738-9362



In-Kind Gift: Donate tax-deductible items; plan a monthly meal for our homeless clients; bring holiday gifts to our shelter or other outreach programs. We welcome gently-used clothing and shoes, computers, books, appliances, furniture, vehicles and more – call 791-9331

"Waikiki Health continues to be thankful for the generous support received from our community of donors, board members, and staff. We are so very blessed to have strong support." Sheila Beckham, MPH, Waikiki Health CEO

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## WAIKIKI HEALTH

LEAVE A LEGACY

### Waikiki Health Planned Giving:

Please consider including a gift to Waikiki Health in your will or estate plan. A legacy gift allows you to continue to support our agency for future generations of patients to come. For more information, please contact Mary Beth Lohman, Chief Marketing and Development Officer, at 808-791-9331 or send an email to mlohman@waikikihealth.org.

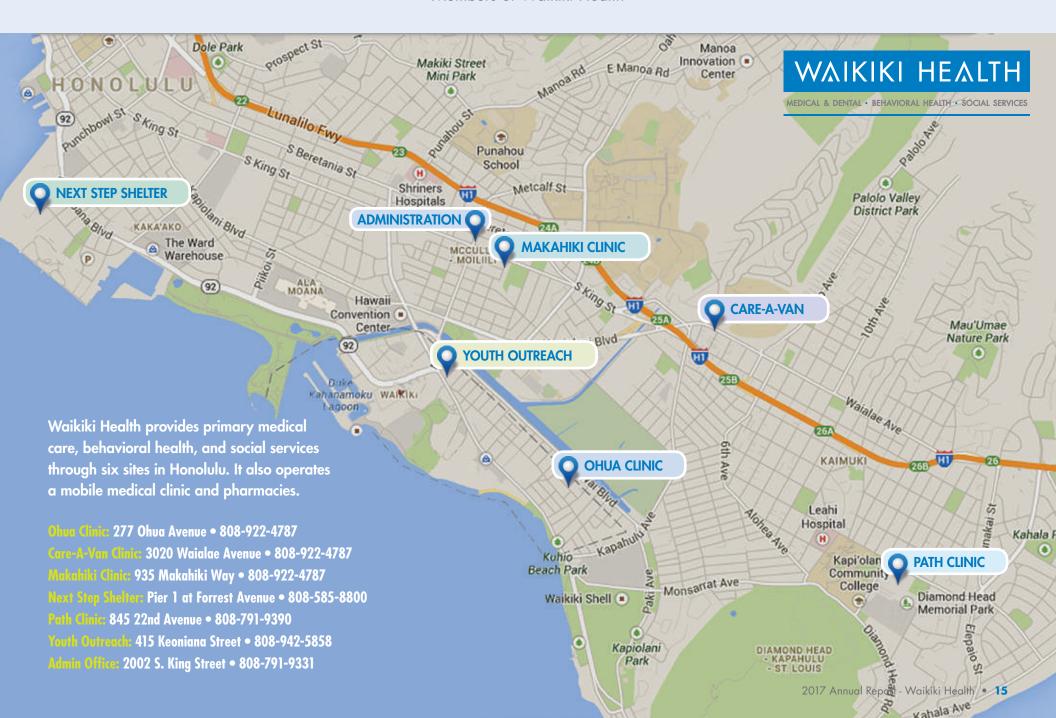
## WAIKIKI HEALTH **MATTERS**



Serving our community with medical care and social services since 1967.

- Primary and Preventive Care
- Dental Care
- Integrated Behavioral Health
- Pharmacy
- Comprehensive HIV/AIDS Services
- Chronic Disease Management
- Women's Health
- Substance Abuse Treatment
- Tobacco Cessation
- Native Hawaiian Healing
- Optometry
- Care Coordination
- Medical Nutrition Therapy
- **Emergency Shelter**
- Homeless Youth Services
- Outreach Medical Services
- Senior Assistance

### Members of Waikiki Health



# WAIKIKI HEALTH

MEDICAL & DENTAL · BEHAVIORAL HEALTH · SOCIAL SERVICES

277 Ohua Avenue, Honolulu, HI 96815 808.922.4787 808.791.9331 (Development Office) information@waikikihealth.org waikikihealth.org

#### Please follow us on:









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